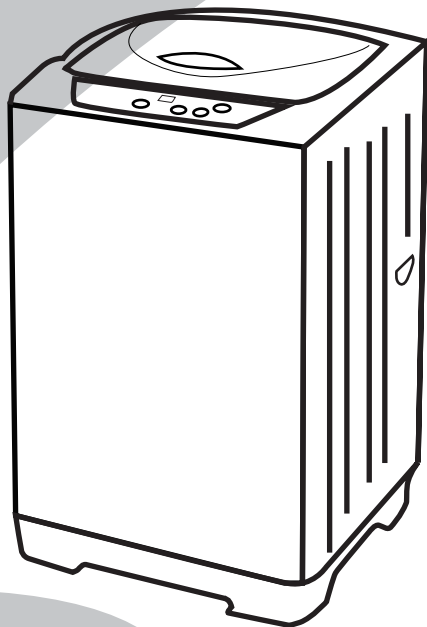




Founded in Japan | Made for India

## USER MANUAL



### Fully Automatic Top Load Washing Machine

Model No.: **JSP60FTL-2024**  
**JSP65FTL-2024**  
**JSP75FTL-2024**  
**JSP75FTL-NS22**

#### THANK YOU FOR CHOOSING OUR PRODUCT

Our washing machines are developed with high-technical and quality standards, with features to offer you even more comfort.

Read all instructions before using this appliance as this book contains valuable information about operation, care and service. Keep it in a safe place.



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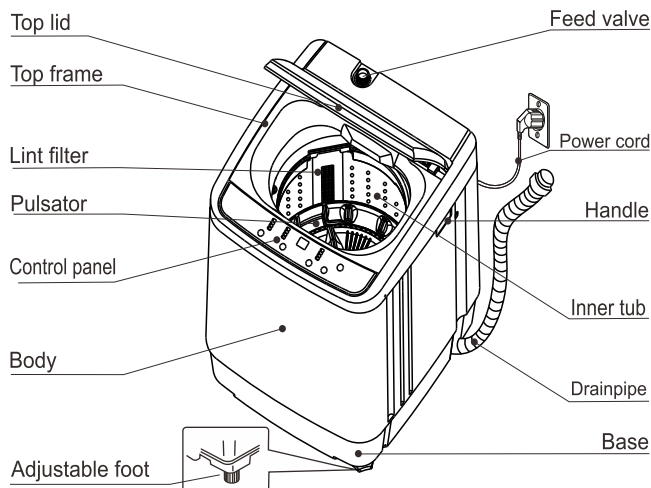
Operation steps.....

Maintenance.....

Troubleshooting.....

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# Parts name



## Accessories

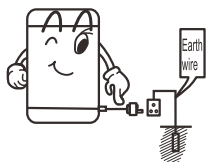
Bottom cover (1pc)	Water inlet hose (1pc)	Drainpipe(1pc) Drainpipe clip(1pc)

## Symbol definition

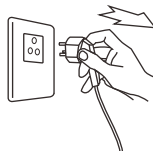
Warning symbols 	Pay special attention to the warning symbols. There may be serious risks to personal body safety or damages to the washing machine if not follow.
Forbidden symbols 	Please stop doing the contents with this symbol, otherwise it will damage the appliance or injure your personal body.

# Caution

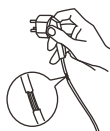
Please insert the plug into the power socket with rated voltage 220-240V A/C.



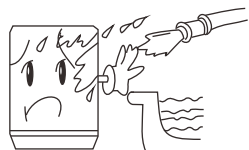
Always unplug the appliance and turn off the water when the power is cut, moving or cleaning the washing machine, or it is not in use. Do not insert or pull off the plug with wet hand.



Do not make the electric cable bended, stretched, twisted, strapped or changed, pressed or nipped. If the electric cable or plug is damaged or the socket becomes loose, they must be repaired or changed by our appointed repair stations or the professionals of our post-sale service department to avoid danger. The pin of the plug must remain clean. Please clean it carefully with dry cloth if it is dirty.



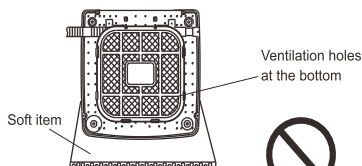
Don't install the washing machine in bathroom or damp places. Do not wash the machine with water, do not put wet clothes on the control panel film.



Do not use water hotter than 50 °C.



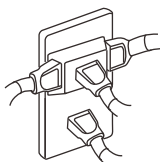
If the machine is situated on a carpeted floor, please adjust the feet in order to allow air to circulate freely.





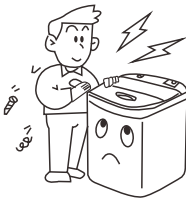

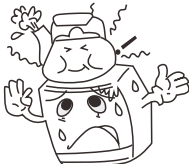



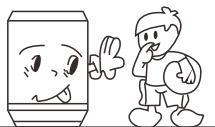



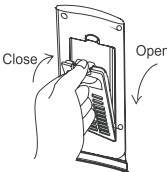

Do not wash raincoat, bike cover, feather dress and such waterproof laundries, which will make the washing machine abnormal vibrations during spinning.



Do not share the same socket with other electric appliances. Do not use the damaged plug or loose socket.



# Caution

<p>Do not put hands into the working machine. It is dangerous even if the speed is very slow. Take special care of the children, and forbid them to climb on the washing machine.</p>  	<p>It is dangerous to alter the specifications or attempt to modify this product in any way.</p>  
<p>Do not overload the appliance or put any hot goods (such as the kettle with hot water) on the washing machine.</p>  	<p>Garments which have been in contact with volatile petroleum products should not be machine washed.</p>  
<p>This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.</p>  	<p>Keep the appliance away from direct sunlight and heat sources like the heater.</p>  
<p>To prevent the lint from blocking cascade outlet during washing, please keep the lint filter in good condition, install it to proper position and clean it in time.</p> 	<p>Any objects such as coins, safety pins, nails, screws, stones or any other hard, sharp material can cause extensive damage and must not be placed into the machine.</p>  <ul style="list-style-type: none"><li>● Before washing, please ensure the tap is open and the inlet hose is installed properly.</li><li>● It is suggested to use low foam washing powder.</li></ul>

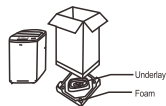
# Installation and adjustment

Please install and adjust the machine according to the requirements of the manual.  
It is very important to your safety and correct operation.

## Unpacking

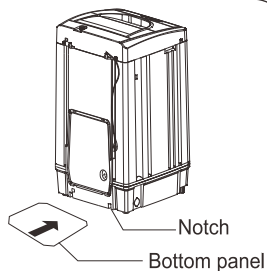
- Unpack the carton and take out the bottom panel.
- Open the top lid of washing machine and take out all of the accessories.
- Remove all wrappers, including the polystyrene base.

You are advised to keep all the packaging for reuse in case the machine is to be transported again.



## Installing the bottom cover

- Please lean the machine forward gently, and insert the bottom cover (the side with instructions) into the notch along arrowhead direction.
- Fix the bottom cover on the washing machine base with two tapping screws in the accessories by using cross screwdriver.

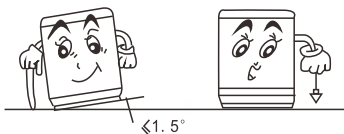


## Positioning

The distance between the washing machine and the wall should be more than 50mm, and the maximum allowed angle of the shank base of the machine is 1°. The slanting or rough ground may cause operating stopped or unstable, please adjust it with the following methods:

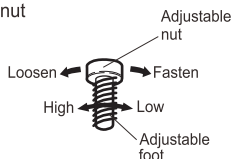
- Make it horizontal

Use a tied thread with plumb to check if it is horizontal.



- Adjust the adjustable foot

1. Lift up the adjustable foot gently, loose the adjustable nut and twist the adjustable foot.
2. Fasten the nut after adjustment.

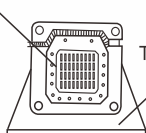


# How to use drainpipe

## How to change the direction of drain hose

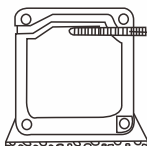
1. Push down the front side gently, take off four screw with screwdriver, then take down the base plate.

Bottom cover



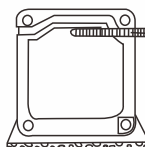
The soft cushion

2. Draw out the drain hose from the groove by back side.



The other groove for fixing the hose after direction changed.

3. Stretch out the drain hose by right side.

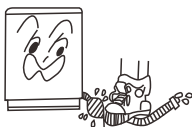


The other groove for fixing the hose after direction changed.

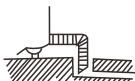
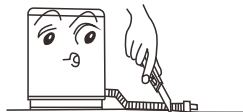
## Water drainage

The drainpipe should drain smoothly

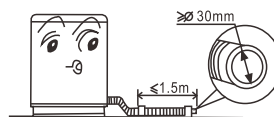
1. The height of the drainpipe should be less than 10cm, otherwise the drainage will not be smooth and need a long time to drain, the machine may stop during working.
2. Do not step on or press the drainpipe.



3. Cut the drainpipe if it is too long. Cut the front end of the drainpipe slantingly to make drainage smoothly.



4. Purchase a proper hose if you need additional drainpipe. Its diameter should not less than 30mm and length should not exceed 1.5m.



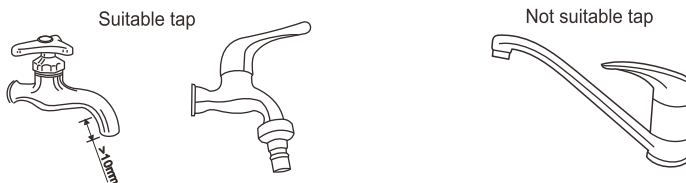
5. If the additional drainpipe is too long, cut some at A or B point.





# Water inlet installation

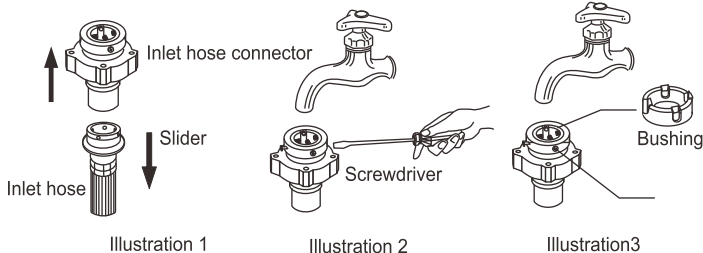
## Tap selection



The front end should be longer than 10mm The tap exit end face should be flat and smooth, if not file it to avoid leakage

## Connect the inlet hose connector with the tap

- 1、 Press the lower end of the lock lever and push down the slider, take off the inlet hose connector from the inlet hose, see illustration 1.
- 2、 Loosen the four bolts on the inlet hose connector till the tap can be accessed, then set the inlet hose connector in the tap, see illustration 2.(if the tap caliber is too larger and could not set the inlet hose end, unscrew the four bolts and take out the bushing, tap exit end must flat, otherwise it will leak, see illustration 3)



- 3、 Fasten the four bolts in the inlet hose connector evenly, see illustration 4.

- 4、 Twist the fastening nut as the illustration ,see illustration 5.

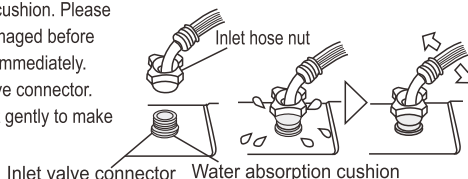
Remark: before twisting the nut, the threading is about 4mm above the upper surface of the nut, after twisting, the threading is less than 2mm above the upper surface of the nut, see illustration 6.



# Water inlet installation

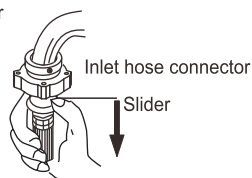
## Connect the inlet hose with the washing machine

1. Do not take off the water absorption cushion. Please check if the cushion is dropped or damaged before each usage. If it is, contact the seller immediately.
2. Put the inlet hose nut on the inlet valve connector.
3. Fasten the inlet hose nut and swing it gently to make sure it is suitable.



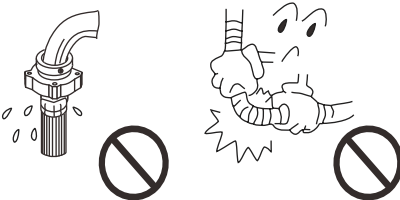
## Connect the inlet hose connector with the inlet hose

1. Push down the slider, insert the inlet hose into the connector
2. Hang the lock lever to the inlet hose connector and release the slider till a click sound is heard. ◦



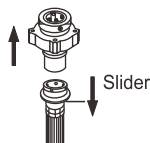
## Check the connection between inlet hose connector and the tap

1. Swing the inlet hose gently to confirm if it is fastened.
2. After installation, open the tap and check if it leaks.
3. Do not bend the inlet hose with overstrain.
4. Before each usage, check the connection between inlet hose connector and the tap, and the installation of inlet hose. Make sure they are firmly fitted to prevent dropping from improper installation position.



## Dismantle the inlet hose

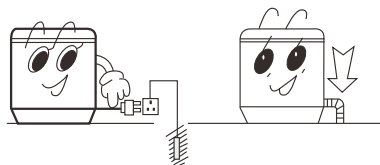
1. Close the tap.
2. Press the locking lever, push down the slider, and pull of the inlet hose. If the machine is used frequently, the connector of the inlet hose can be kept on the tap to prevent damaging the fixing screw.



# Preparation before operation

## Preparation before washing

1. Connect the inlet hose and open the tap.
2. This appliance must be earthed. Confirm the socket is earthed reliably and insert the power plug. The earth terminal should not link to gas pipeline, tap pipeline etc.
3. Put down the drainpipe.



**Warning: the temperature of the water should less than 50℃ !**

Before washing the laundry, please pay attention to the followings:

Make sure if there is special requirements for the laundries

Before washing, empty all pockets of small objects which may have been left inside (coins, keys, screws etc.) As these could damage the drain pump.



Knot the long band, fasten the buttons and close the zippers.



Do not overload the machine. Load the laundry loosely alternating large items with small ones.



Sort the laundry according to the type of fabric, color-fastness and how dirty it is. Put thin laundries, woollens and such prone to wear and tear laundries into washing bag.



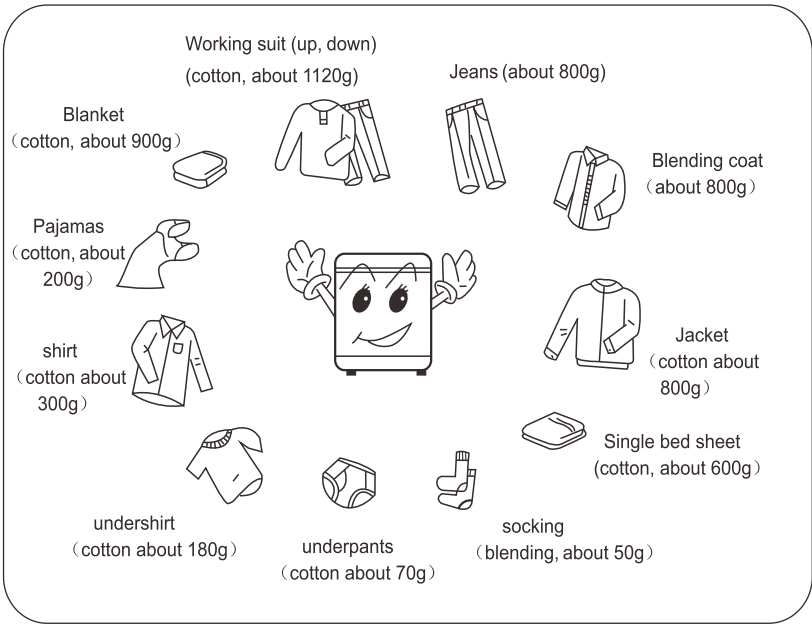
- A. Make sure the laundries are washable.
- B. It is essential to wash new colored items separately when washing for the first time. White items should not be washed with colored items.
- C. Please immerse the non-absorbable laundries by hand.
- D. Some stains such as fruit, wine, grass, rust etc. are difficult to remove and should be treated before washing with specific products, which can be found in most household shops. In some cases it may help to soak the stain before washing with a special pre-soak product or biological detergent.
- E. Overturn the nap fabric and long floss laundries before putting them into the machine.
- F. Do not put the laundries polluted by chemicals into the machine directly.
- G. Very small item(handkerchiefs, ribbons, socks etc) should be washed in a washing bag or a pillow case.

# Load Laundry



- The capacity of washing and spinning of the machine refer to the largest weight of the standard laundries under dry condition .Washing quantity shall be lower than the rated capacity.
- Different thickness, size and type of the laundries will influence the actual washing capacity. It is suitable that the laundries can be turned round normally during washing.
- Don't select high water level when laundries are less than 1.0kg to avoid water splashing.

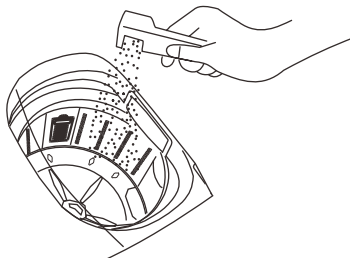
## Reference weight of the laundry



# Use of detergent

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- Put the detergent powder into the tub as the right figure.
- Then close the wash lid.
- We suggest use low sudsing detergent powder



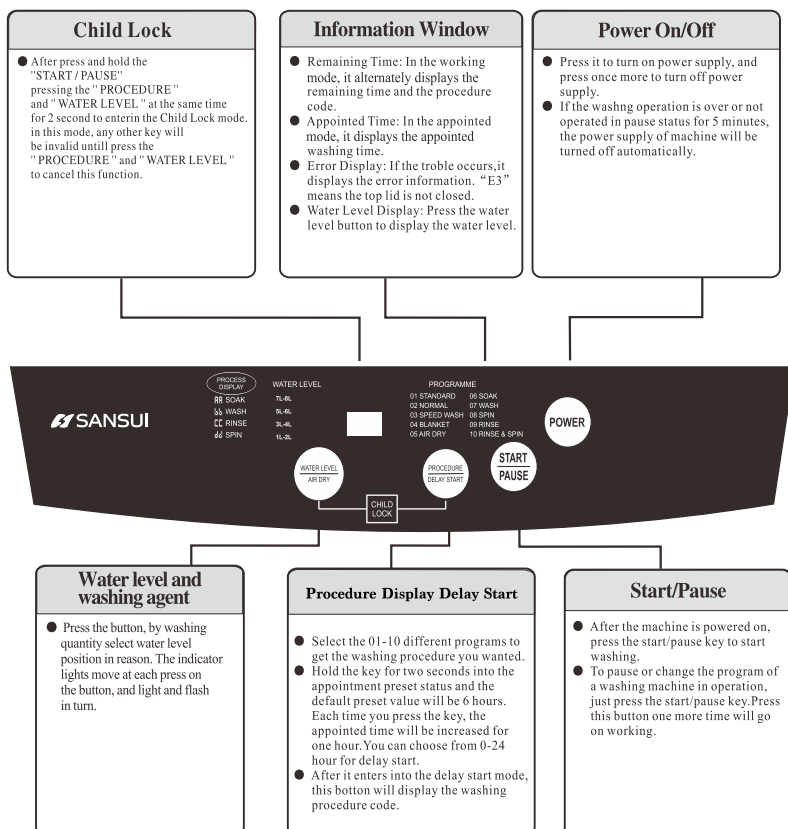
## How to use the washing powder

- Dissolve in the machine directly (not suitable for delay program)
  1. Low water level.
  2. Add the washing powder, and run for 30 seconds to dissolve it completely.
  3. Put laundries in, select suitable water level.
- The instant dissolving of the washing powder
  1. Prepare warm water of 30 °C in a container.
  2. Pour the powder while stirring to fully dissolve it.
- The washing powder is more prone to pollute the laundries than the detergent, therefore, please use it with proper quantity.
- Washing powder with poor quality or not used for a long period may get blocked, please clean the detergent box in time.

## How to use bleach

- Fill water to the selected level, dilute the bleach in the container, and pour it slowly into the washing tub.
  - Do not use bleach for colored or figured laundries as they are prone to lose colors.
  - Do not put bleach to laundries directly.
  - Refer to the manual for the usage and quantity of the bleach.
  - Please dissolve powder bleach before use.
- 
- For the quantity of the concentrated washing powder, please refer to its manual.
  - Remarks: avoid splashing of water and waste of washing powder, water level should not be too high if laundries are too small.

# Control panel instruction



## Operation steps

1. Press power switch, put through power, the machine is in state of beginning:
2. Press "program" button to select proper program.
3. Select appropriate water level according to your laundry quantity.
4. At the beginning of start, if need to select air-dry, press "Program" button to select "Air dry", When the air dry function is over, the washing machine will be in waiting state.
5. Close the top lid, press Start/Pause, the washing machine is working.
6. When the washing is finished, buzzer alarm, power supply cut off automatically.

# Maintenance

## Maintenance methods

### After the end of the programme

- The machine stops automatically, and music buzzer will remind you to take out the laundries or start again.
- Once you have finished using the machine, you are advised to unplug it and turn off the water taps to avoid unexpected leak or fire.

### External cleaning

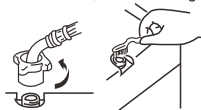
Clean the exterior cabinet of the appliance with soft cloth. Do not use cleanser, volatile chemical materials to clean the machine, which will damage plastic parts and the surface.



### Clean inlet gate

It is possible that the inlet filter net can be blocked by the dust, please clean it according to the follow steps:

1. Close the tap and turn on the power switch.
2. Start the washing machine for 5 seconds (make the water in the inlet hose flows to the tub), and cut off the powersupply.
3. Pull off the inlet hose, remove and clean the inlet valve and the inlet net, and install again.



### Clean the lint filter

- It is necessary to use lint filter during washing.
- After washing, please clean the lint filter in time.

Clean the lint filter according to the following steps:

1. Pull out the lint filter. (see Illustration 1)
2. Open the lint filter and wash it. (see Illustration 2)
3. Close the lint filter and install it to proper position.

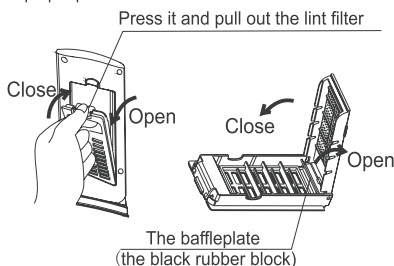


Illustration1

Illustration2

1. Once you have using the machine, you are advised to turn off the water taps. (if necessary, pull out the inlet hose)
2. Do not keep water in tub for a long time. When washing is finished, drain it right away.
3. Once you have finished using the machine, you are advised to unplug it.
4. Put the electric cable and the drain hose in order.
5. Wipe the water on the surface and in tub with soft cloth and keep the top lid opening for a while. It helps to prevent mould and stagnant smells forming inside the appliance.

If the water in the inner tub has possibility to freeze, please do like below:

1. In winter, if remaining water freeze can cause the washing machine trouble, please take off the water inlet hose and drain out the water in the hose and inner tub.
2. If the water freeze, please don't operate the washing machine. Put 40°C hot water in the tub, the hot water should submerge the pulsator, after a few minutes, rotate the pulsator by hand gently, then you can operate the washing machine.

# Troubleshooting

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Before contacting the technicians, please make the following checks:

Phenomenon	Possible reason	Settlement
The control panel has no display	Plug is not inserted tightly No electricity in the socket Power switch is not turned on Power supply is cut off	Insert the plug tightly Check the socket or change to another socket Press power switch Check power supply
Inlet hose leaks	Inlet hose connector(connecting with the tap)is not fixed tightly Inlet hose and washing machine connector is loose	Install the inlet hose again Tighten the connector of the machine
It does not drain	Drainpipe is not put down Drainpipe is bended or get blocked	Put down the drainpipe Straighten or clean the drainpipe
It does not inlet	No water supply Tap is not open Inlet hose gets blocked	Restart when water supply is resumed Open the tap Clean the filter according to before “clean inlet gate”
Spin stops and begins to inlet during spin program	Laundries is too much or too little or the Machine is not place stably	The machine is adjusting automatically
Press the program button to select SPIN, but It does not spin	Do not close the top lid when drain is finished Open up the top lid when start drain	Close the top lid Close the top lid
The spin is intermittent when spin starts	Balance the laundries to reach to the best spin effect	Normal
First time to use, some water flows from the drain hose	The remaining water when the factory make test	Normal

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Notes : If there is still a fault after the above checks, please pull out the plug and contact the seller right away. It is dangerous to repair this product by yourself.



# Other functions

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## 1. Give an alarm

Display	Explanation	Settlement
E0	After inlet 20 minutes still not reach to setting water level	Open top lid, according to before troubleshooting and settlement to settle it. Then close the tip lid and clear up the alarm
E1	After draining 5 minutes, it still does not reach to water level	Open top lid, according to before troubleshooting and settlement to settle it ,then close the top lid and clear up the alarm.
E3	Spin does not balance	Open the top lid ,make the laundries place equally, then close it and clear up the alarm
E2	The top lid is open when spinning	Close the top lid and clear up the alarm
E4	Water level sensor is wrong	Cut the power supply and call the technicians

## 2. Imbalance adjustment

During spinning, if the laundries are not placed equally in the tub, it would cause violent vibration. This machine has imbalance adjustment function, and the vibration testing system will supervise the running. Once vibration is beyond certain level, the adjustment system will start automatically to adjust the imbalance.

## 3. Power supply is cut off automatically

(1)If do not press START/PAUSE in 10 minutes after pressing POWER, power supply will cut off automatically.

(2)Washing finished, power supply will cut off automatically .

## WARNING

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.



### DISPOSAL OF OLD ELECTRIC APPLIANCES

According to Waste Electrical & Electronics Equipments' (WEEE) directive, WEEE should be separately collected and treated. If at any time in future you need to dispose of this product, please DO NOT dispose of this product with other household waste. Please send this product to WEEE collecting points where available.

The following marking/symbol on the product or carton indicates that the product and its accessories/parts should not be disposed of with other household waste at the end of working life. Please separate these items from other types of waste and recycle them responsibly for the conservation of the environment and collective well-being.

For more information on this subject, please log on to  
<http://www.sansuiworld.com/e-waste> or call us on Toll Free number - 1800 419 3777.



**REACH US AT**

Jaina India Pvt Limited, D-170, Okhla Industrial Area, Phase-I, New Delhi-110020

Toll Free Number : 1800 419 3777 | Website: [www.sansuiworld.com](http://www.sansuiworld.com)