

AquaSureTM

— from —

Aquaguard



AquaFlo DX
Water Purifier

Dear Customer,

Congratulations on your purchase of the AquaSure Aquaflo Water Purifier.

A better life product from Eureka Forbes, The AquaSure Aquaflo Water Purifier has been designed to provide you with safe drinking water, day after day.

We recommend you to please read the user manual to understand how the AquaSure Aquaflo Water Purifier gives your family the gift of good health.

The AquaSure Aquaflo Water Purifier is backed by the caring nationwide service network of Eureka Forbes.

Should you have any further questions, visit www.eurekaforbes.com or for any assistance you can be rest assured that we are just a call away.



AQUASURE AQUAFLO WATER PURIFIER - INSURANCE FOR YOUR FAMILY

By purchasing the AquaSure Aquaflo Water Purifier, you have just invested in your family's health by providing them protection against water borne diseases.

Take a look at this chart:

Diseases	Caused by
Gastro-enteritis, Typhoid, Cholera, Paratyphoid, Dysentery, Diarrhoea.	Bacteria
Polio, Hepatitis A (jaundice) Dysentery, Gastro-enteritis, Diarrhoea.	Viruses

As you know, bacteria and viruses are the known carriers of these dreaded diseases. Since bacteria flourish in warm, humid climate, the summer and the monsoon months are particularly dangerous in a tropical country like ours.

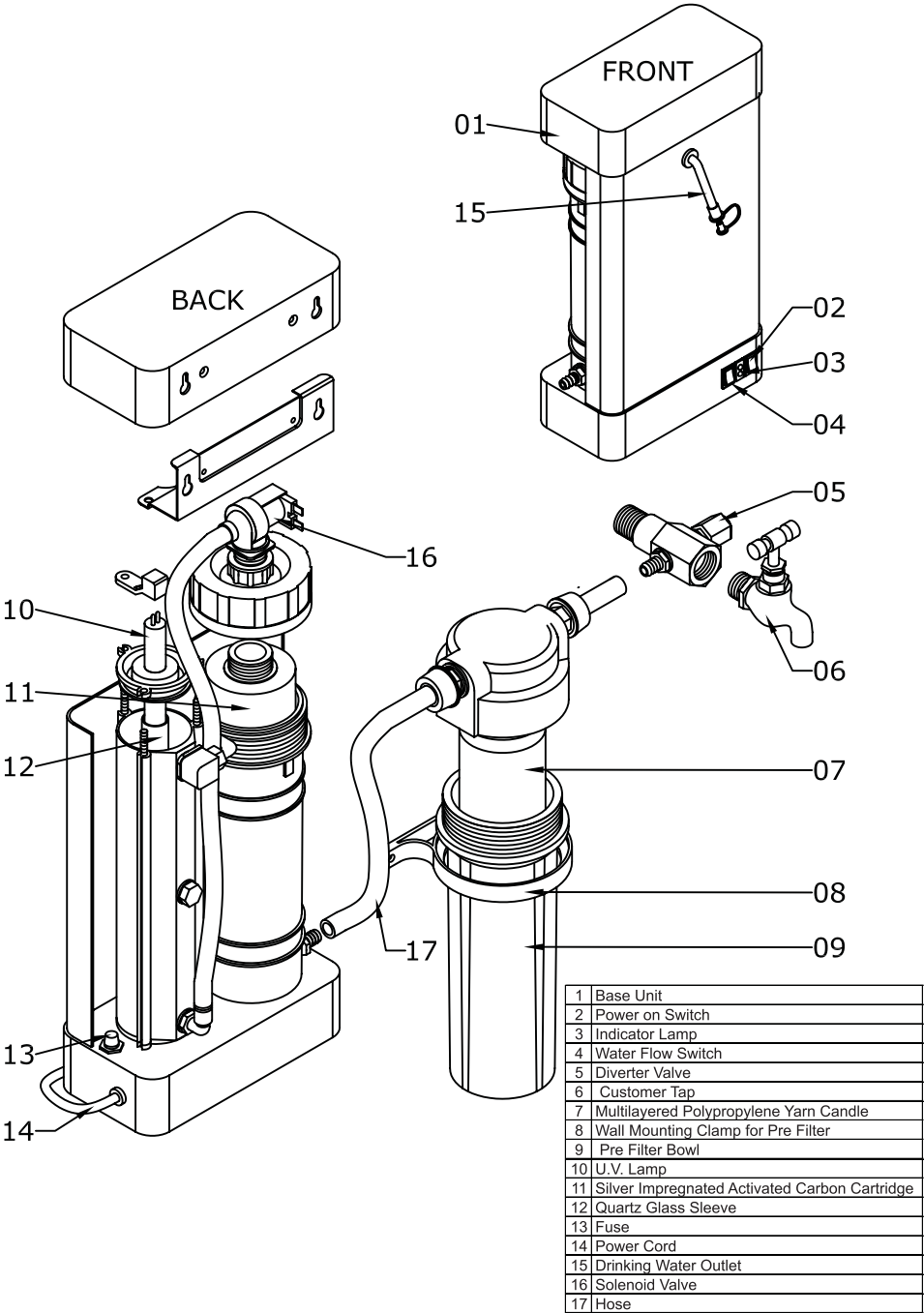
What's more shocking is that, these germs are microscopic - making it impossible for you to detect them in your drinking water. This hidden danger to the health of your family makes it necessary to ensure that the water you drink is safe and clean.

You can use the water from your AquaSure Aquaflo Water Purifier for:

- I Drinking
- I Cooking
- I Washing vegetables, fruit, grains, pulses
- I Making juices, tea, coffee and ice

This manual has been designed to help you get acquainted with your new AquaSure Aquaflo Water Purifier and how it works. Do read it carefully before you begin to use your AquaSure Aquaflo Water Purifier.

KNOW YOUR AQUASURE AQUAFLO WATER PURIFIER



CHECK LIST

1. Unit Installation Screw	4 No.	6. PF Candle	1 Nos.
2. Unit/PF Inst. Screw Insert	4 No.	7. Eva Installation Pipe	1.5 Mtrs.
3. Diverter Valve Assy (Regu.)	1 No.	8. PF Nozzle Set Beige	2 No.
4. PF Clamp	1 No.	9. 1/2" ID Washer	2 No.
5. PF Bowl with Cap	1 No.	10. Hose Clip 7/8"	2 No.

TECHNICAL SPECIFICATIONS

Dimensions	:	377 x 105 x 210 (mm) (H x D x W)
Net Weight	:	2.5 kg (Dry)
UV Lamp Life	:	5000* Buring Hours
Power Rating	:	18 Watts
Rated Voltage	:	230 V, 50 Hz
Fuse	:	500 mA
Operating Voltage	:	130 - 270 V
Water Pressure		
Minimum	:	0.3 kg/sq.cm
Maximum	:	2.0 kg/sq.cm
Water Outlet	:	1 litre per minute

Note: Solenoid valve is provided to regulate the flow of water for adequate purification.

WHY AQUASURE AQUAFLO WATER PURIFIER IS A SUPERIOR WATER PURIFICATION METHOD?

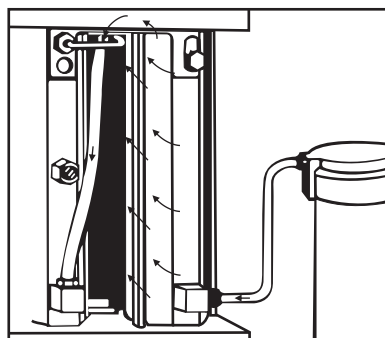
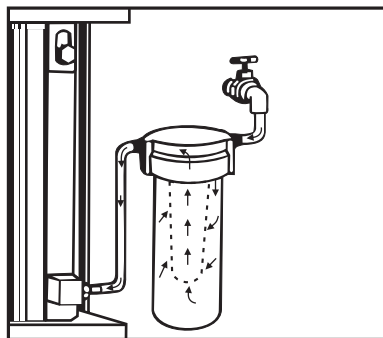
- ü AquaSure Aquaflo Water Purifier has a 3-stage purification process which destroys microscopic bacteria and viruses.
- ü Unlike boiling, it avoids recontamination of water by purifying it just before you drink.
- ü It purifies water without using any chemicals, while retaining all essential natural minerals.
- ü It is time saving, convenient and economical.
- ü An electronic ballast ensures that the unit works effectively between 130-270 V AC.
- ü User friendly indicators that facilitate easy operation of the unit.

HOW DOES YOUR AQUASURE AQUAFLO WATER PURIFIER WORKS

The AquaSure Aquaflo Water Purifier uses ultraviolet (UV) technology, which is internationally proven as the best method for water purification. AquaSure Aquaflo Water Purifier works in 3 simple and effective stages.

STAGE 1. THE PRE FILTER

The unsafe water from the tap first passes through the prefilter which incorporates a specially designed 10 inches long multilayered polypropylene yarn wound candle with silver impregnated activated carbon layer, which removes physical impurities present in the water, such as dust, dirt and mud.

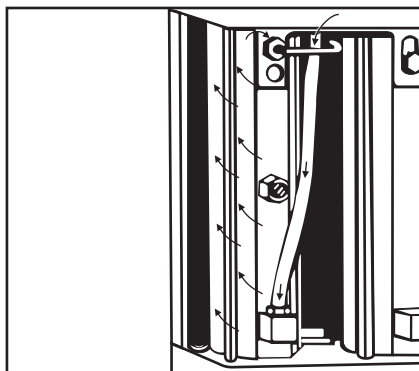


STAGE 2. ACTIVATED CARBON

The water then passes through specially treated, silver impregnated activated carbon which reduces colour, odour, organic impurities and free gases like chlorine. The silver impregnation also prevents bacteria from breeding in the activated carbon chamber.

STAGE 3. UV CHAMBER

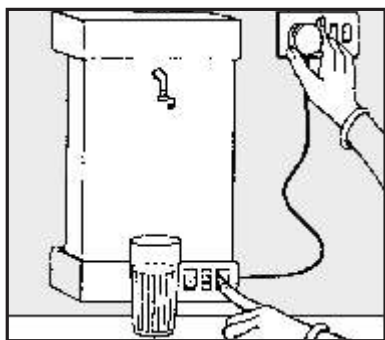
The water is subjected to the ultraviolet treatment which eliminates all water-borne disease-causing bacteria and viruses.



The water from your tap is purified in the above three stages and is microbiologically safe to drink.

INSTALLATION & HOW TO USE YOUR AQUASURE AQUAFLO WATER PURIFIER

Your AquaSure AquaFlo Water Purifier will be installed free of cost by our authorised service provider. The best location for your AquaSure AquaFlo Water Purifier is above the kitchen sink or a convenient location near the source of tap water.



You will require a standard 220/230 V supply and a 5 amp. electrical socket/point. The socket should be a three pin type and properly earthed.

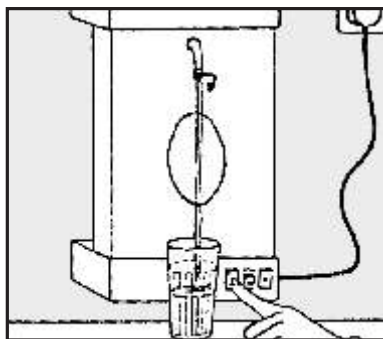
Fit plug into socket. Turn on the **power on** switch of the AquaSure AquaFlo Water Purifier. The Upper LED indicator lamp will glow yellow.

After 60-65 seconds the yellow indicator lamp switches off and the lower LED indicator lamp glows green and with a single buzzer beep indicates that the unit is ready to deliver safe drinking water.

Turn on the **water flow switch** and safe water will begin to flow out of the outlet spout.

In case of a system malfunction, the green LED will not glow, but a yellow LED indicator lamp will blink and a buzzer will beep continuously. In such case, water will not flow and the unit needs to be checked.

Rinse the glass or container with water from your AquaSure AquaFlo Water Purifier before you use or store the water.



If the unit has not been used for a day or two, discard two to three glasses of water before usage.

If the unit is not to be used for the day, make it a practice to turn off the main switch and the water supply.

Caution:

If the lower LED indicator lamp glows green immediately after switching on the unit, without the upper LED glowing yellow for 60-65 seconds, get your unit checked.

MAINTAINING YOUR AQUASURE AQUAFLO WATER PURIFIER

We recommend your AquaSure Aquaflo Water Purifier be serviced once every six months by a qualified service technician.

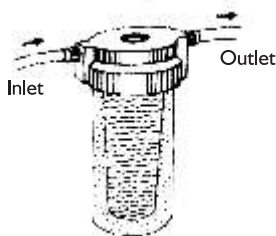
There are, however, a few simple procedures that you can easily follow.

- I Keep the area around your AquaSure Aquaflo Water Purifier clean and dry. Wipe your AquaSure Aquaflo Water Purifier with a soft cloth once in a while. Keep the outlet spout clean and closed with the cap provided, when the unit is not in use.
- I Regular backflushing of the pre filter will increase the life of the candle. Backflush your candle once every fifteen days. However, the frequency of backflushing will depend on:
 - a) The quality of water in terms of physical impurities.
 - b) The quantity of input water passed through the unit.

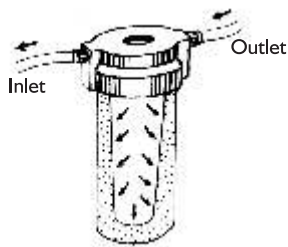
How to backflush the pre filter.

1. Disconnect the EVA tubes from the inlet and outlet of the prefilter (as marked).
2. Now connect the tube from the tap to the outlet nozzle.
3. Leave the other nozzle of the prefilter open.
4. Turn the tap on to maximum pressure.
5. Let the water flow into the sink for about 10 minutes.
6. Reconnect the inlet pipe and allow water to flow through the prefilter for about 1 minute.
7. Reconnect the outlet pipe to the outlet nozzle.
8. Ensure that the inlet and outlet pipes are not interchanged by mistake as this may clog the candle.

Your AquaSure Aquaflo Water Purifier is now ready for use.



NORMAL USAGE



BACKFLUSH TO CLEAN THE FILTER

- I Ensure that the Activated Carbon is replaced once in six months by our service technician, during routine maintenance.
- I In case the water does not flow when the water switch is turned on, check if there is inlet supply from your tap. Ensure the input voltage in the mains is adequate. If both are available, then check the fuse at the back of the unit. Before you do so, please disconnect the mains power supply by removing the plug from the socket.
- I Unscrew the cover and remove the fuse. If the fuse wire is broken, replace the fuse with a new fuse (500mA) and secure properly. Reconnect the unit.
- I In case the unit continues to be non-functional, call the service provider to send a service technician.

WHATEVER YOU WANTED TO KNOW ABOUT SAFE WATER FROM THE AQUASURE AQUAFLO WATER PURIFIER

- Q. Do you need to boil or filter water from the AquaSure Aquaflo Water Purifier?
- A. No. AquaSure Aquaflo Water Purifier is an on-line water purification system which gives you safe water for use.
- Q. Can one store water from the AquaSure Aquaflo Water Purifier or use it immediately?
- A. Ideally, you should use water from your AquaSure Aquaflo Water Purifier immediately. However, water can be stored for a day or two, provided the utensils used for storing the water are thoroughly cleaned and rinsed in safe water from your AquaSure Aquaflo Water Purifier.
- Q. Is UV radiation light dangerous and drinking UV treated water harmful for health?
- A. Direct exposure to strong doses of UV radiation at close range is dangerous. However, in your AquaSure Aquaflo Water Purifier, the UV Chamber is completely enclosed and no UV radiation is allowed to escape. Also, UV radiation has no residual effect in water and hence it is totally safe.
- Q. Does drinking water from your AquaSure Aquaflo Water Purifier make you lose your natural immunity?
- A. No. AquaSure Aquaflo Water Purifier gives you safe drinking water and you do not lose your natural immunity.
- Q. Does the AquaSure Aquaflo work even if the voltage fluctuates?
- A. AquaSure Aquaflo Water Purifier has been built to withstand voltage fluctuations between 130 V and 270 V.

DO'S AND DON'TS

1. Be careful not to spill water on the control panel of your AquaSure AquaFlo Water Purifier, as this may lead to electric shocks.
2. When the unit is not in use, please keep the cap on the outlet spout covered.
3. Put off the main switch when the unit is not to be used for more than 3-4 hours.
4. If your AquaSure AquaFlo Water Purifier has not been used for more than a day, allow 2-3 glasses of water to flow out before collecting the water for use.
5. We recommend servicing of your AquaSure AquaFlo water Purifier at least once in six months.
6. Avoid connecting any pipes to the outlet spout to collect water from your AquaSure AquaFlo Water Purifier, since this may lead to recontamination of the water that has been purified by your AquaSure AquaFlo Water Purifier.
7. Store water from your AquaSure AquaFlo Water Purifier in containers thoroughly cleaned and rinsed with water from your AquaSure AquaFlo Water Purifier. Ensure that water is not stored for use for more than 48 hours.
8. Do not store water from your AquaSure AquaFlo Water Purifier in earthen pots and candle filters, as safe water will get recontaminated.

WARRANTY

Your AquaSure AquaFlo is warranted against defects arising from faulty design, workmanship and materials for a period of 12 months from the date of the invoice, subject to the following conditions:

1. The customer will notify the company promptly about any defects noticed and give the Company or its authorised service provider adequate opportunity to inspect, test and remedy them, for which the customer will deposit the goods, if necessary, with the Company's Office/Service Centre along with the original invoice, in the city where they are sold.
2. Inspection and Test Report of the Company's Office / Service Centre will be treated as final and binding under the Warranty for determining the defects, repairs / alterations required or carried out, or certifying working of the goods thereafter.
3. The Company or its authorised service provider will be entitled to retain any defective part replaced under the warranty.
4. The company's liability under the warranty will be limited only to defects which occur under conditions of normal operation and under proper use. It excludes defects occurring because of abuse, faulty care or maintenance and repairs / alterations to goods or to parts by others.
5. Components subject to wear, such as prefilter candle and activated carbon are not covered under this warranty.
6. The customer will have no claim under this Warranty in respect of any personal injury, damage to property or consequential damages, or for utilisation of the goods not in accordance with the user manual.

GENERAL

The undernoted expressions shall have the following meanings:

1. "The goods" shall mean the goods described in the purchase agreement.
2. "The Customer" shall mean the original purchaser under the purchase agreement.
3. "The Company" shall mean Eureka Forbes Limited.
4. The Purchase Agreement shall mean the General Terms and Conditions of Sale agreed upon by the Customer and the Company as printed on the Invoice.
5. 'Invoice' shall mean the Invoice with the Warranty printed on reverse and issued for the unit by the Company to the Customer describing the goods and indicating, inter alia, the total purchase price thereof, the name of the customer and the place where the goods are to be installed.
6. 'User Guide' shall mean the instructions for installation leaflet published by the company and delivered to the Customer.

Note: For registration of the Warranty, please fill up the details in the Warranty Card and mail the same to Eureka Forbes Limited.

POST WARRANTY

1. The Customer may be offered a yearly Service Contract at the prevailing company rates and terms.
2. In case the Customer does not wish to enter the Service Contract, he has the option of calling our Service Centre and having his AquaSure Aquaflo serviced on an actual basis i.e. by paying for Labour cost and Spares needed to attend to that Service/Complaint call at the prevailing Company rates. Such service will be rendered by the Company in towns/places where the Company has its Service Centres.
3. The Company will provide free servicing of the goods brought to its Service Centre by the customer, provided that all expenses of transporting the goods to and from the Service Centre shall be borne by the customer directly.
4. If during such servicing it is necessary for the Company to replace or repair defective components or parts, the customer shall be required to pay for the same as per the Company's prevailing price list.

Service Numbers

Eureka Forbes has over 140 Customer Response Centres across the country. To find the one situated closest to you, please visit our website www.eurekaforbes.com or contact any of the following offices for assistance:

Corporate Office: B-1/B-2, 701, 7th Floor, Marathon Innova, Marathon NextGen, Off Ganapatrao Kadam Marg, Lower Parel, Mumbai - 400 013. Tel: 022 30449700, 30449888 Fax: 022 30449701.

Area Offices North:

Delhi: 303-304, Samrat Bhawan, Commercial Complex, Ranjit Nagar, New Delhi - 110 008, Ph-No.: 011-24528051.

Lucknow: 7-P Butler Road, Dali Bagh, Lucknow. Tel: 0522 - 220 8007-220 8375, 208 43977.

Jaipur: Sr. No. 5-11, Guman II, A-Block, Vaishali Nagar, Jaipur. Tel: 0141 - 235 2698, 235 2839, 235 2870.

Chandigarh: SCO14, Sector 7-C, Madhya Marg, Chandigarh - 160 019. Tel: 0172 - 279 5365, 279 3387, 279 5295.

Indore: 402-408 4th Floor, Sapphire Heights P.No.12, Scheme No.-54 A.B.Road, Indore. Tel: 500 4333, 506 4101.

Area Offices East:

Bhubaneshwar: Plot No. 93, Gautam Nagar, Opp. Telco Office, Bhubaneshwar - 751 014. Tel: 0674 - 243 6157, 243 6514.

Guwahati: G.N.B. Road, Above Jungle Travels, Silpukari, Near Goswami Service Station, Guwahati - 781 003. Tel: 0361- 266 0065, 266 4004, 266 3032, 266 1087, 266 2685.

Kolkata CSO: 7, Chakraberia Rd. (S), Kolkata - 700 025. Tel: 033 - 2474 9708, 2474 9340, 2474 6034, 2475 7954, 2475 5402, 2476 6033.

Patna: 1st Floor, Arya Kumar Rd., Machhutoli, Patna - 800 004. Tel: 0612 - 266 4244, 268 4583, 266 2022.

Area Offices South:

Bangalore: No.43,P3/CI, Muneshwara layout, Haraiana Kunte, Kudlu, Bangalore - 560 068, Tel: 080-22631000, Fax-080-7834911.

Chennai: C&D-V, Level 4, Anmol Palani, No. 88, G N Chetty Road, T-Nagar, Chennai - 600 017. Tel: 044 - 5554 3544.

Cochin: Door No. 43/2268, SRM Rd., Ernakulam North, Cochin - 682 018. Tel: 0484 - 240 0063, 240 2367, 240 2561, 240 2486, 240 1639.

Hyderabad: 6-3-789, 506, 5th Floor, Pavani Prestige, Ameerpet, Hyderabad - 500 016. Tel: 040 - 2341 5607/08, 5525 0020.

Area Offices West:

Mumbai: Bhupesh Gupta Bhavan, 85 Sayani Road, Prabhadevi, Mumbai - 400 025. Tel: 022-24301725

Ahmedabad: 81/8, Cloud -9 Building, 3rd Floor, Swastik Society, B/h. St. Xavier Ladies Hostel, Off. C.G. Road, Ahmedabad - 380 009. Gujarat, Tel: 079 30189069/30189024/30189025.

INSTALLATION CERTIFICATE

The AquaSure Aquaflo has been installed (date) _____

at time _____ is functioning to my satisfaction.

Address: _____

_____ Tel: _____

Dealer's Name: _____

Address: _____

Invoice/Bill No.: _____ Unit No.: _____

Date of purchase: _____

Postage
will be
paid by
addressee

No postage
necessary
if posted
in India

PERMIT NO. : 331
PRABHADEVI P.O. 19104

TO

EUREKA FORBES LIMITED
P. O. BOX NO. 19104
PRABHADEVI
MUMBAI - 400 025



AquaSure[™]
— from —
Aquaguard

WARRANTY CARD

(To be sent back to the company)

Unit Sl. No. _____

Just fill in the warranty card and mail it to us within 7 days from the date of purchase of this product, we would be delighted to keep you updated about our new products.

Date of Purchase _____

(Please help us to understand you better. Just fill in the details or tick the appropriate boxes, wherever provided. Thank you)

My name: _____

My age: ☐ 18-25 ☐ 25-30 ☐ 30+ My occupation: _____

My approx. monthly household income (in Rs.):

☐ Above 4,000 ☐ Above 8,000 ☐ Above 15,000

I own the following household appliances (please specify brands)

☐ Vacuum Cleaner _____ ☐ Mixer Grinder _____

☐ OTG _____ ☐ Others _____

My residential address: _____

City _____ State _____ Pin _____

My Tel. No. (Res.): _____ Office _____

Email: _____

My signature _____

WARRANTY CARD

(To be filled in by the dealer and retained by the customer for reference)

Serial No.: (M/C) _____

Invoice No. _____ Dated _____

Customer's Name and Address _____

Dealer's Stamp and Signature



Need Help. Call Us.

1860 - 266 - 1177

Marketed and Serviced by

EUREKA FORBES 

Your friend for life 

B-1/B-2, 701, 7th Floor, Marathon Innova, Marathon NextGen,
Off Ganpatrao Kadam Marg, Lower Parel, Mumbai-400 013.

Contact: 1860-266-1177. www.eurekaforbes.com