



Environment Protection:

"PROTECTION" has always been our motto and guiding principle. We care for the environment. We urge you to recycle the packaging material or take it to the nearest recycling facility rather than dispose it off with the rest of your waste.

Your product has been designed to work for many years, however, should you wish to upgrade or replace your old product, (remember to help protect the environment by disposing it off at your local e-waste disposal centre. Should you have any queries, the nearest authorized service centre of Eureka Forbes will be able to guide you.

Allow us to become your environmental partner; together we can make the world a cleaner place.



Health Protect™

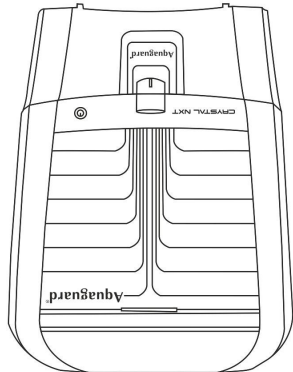
For your safety, the specially designed and electronically automated purification cartridges* of Aquaguard® ensure the premises of pure & healthy water or no water. Always in the unlikely premise of a non-genuine purification cartridge* that could potentially deliver unsafe water - an indication light will draw your attention. For Not just this, it also alerts you in advance when the Aquaguard® purification cartridges* are reaching the end of their usable life (6000 litres), so that you can contact the authorized Eureka Forbes Service Centre for your required genuine purification cartridge* replacement. U-Filter, Chemi-Block, RO Membrane (in RO/RO+UV/RO+UV+UF models only).

*Not including premature checking of the purification cartridges due to poor water conditions, viz. salt etc.



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CRYSTAL NXT WITH

ACTIVE COPPER

MINERAL GUARD

ADVANCED TECHNOLOGY

RETAINS ESSENTIAL NATURAL MINERALS

USER MANUAL



WHY IS AQUAGUARD® PAANI KA DOCTOR?

- Trust of 150 lakh+ mothers
- Trusted by 1.62 lakh+ doctors
- Service within 5km range of wherever you are
- 21 different technologies to address 21 different water conditions across the country
- Tested / Certified by 135+ leading national and international laboratories
- Endorsed by the Indian Medical Academy

THE POWER OF AQUAGUARD® CRYSTAL NXT

- The new Aquaguard® Crystal NXT inactivates and removes microbial contaminants from your water and gives you pure, sweet tasting water
- Aquaguard® Crystal NXT is tested and certified by AWRTC for the removal of disease-causing bacteria, viruses and protozoa-cysts along with other contaminants like pesticides, residual organic impurities, harmful heavy metals, arsenic and more, to give you water that is safe and healthy
- The Aquaguard® Crystal NXT comes with a multi-stage enhanced purification process. This ensures that the water you drink is absolutely pure and crystal clear
- To ensure good health to you and your family, Aquaguard® Paani Ka Doctor offers you a choice to select ideal technology, based on your input water quality

KNOW YOUR AQUAGUARD® CRYSTAL NXT

Make sure that your Aquaguard® Crystal NXT is installed by a trained Eureka Forbes Service Technician only.

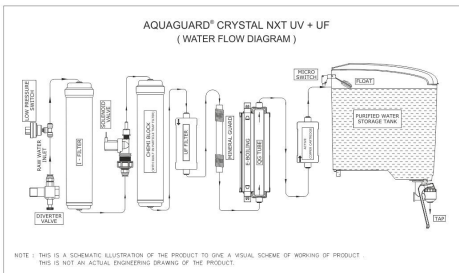
1. Input water must be tested for Total Dissolved Solids (TDS) and Total Hardness.
2. Install your Aquaguard® Crystal NXT in a dry, ventilated place.
 - Keep it away from direct sunlight, heating devices or areas below freezing temperatures.
 - You can keep it on the kitchen counter or on a special wall-mounted stand.
3. Ensure that the input tap water temperature is in the range of 10°C - 40°C.
 - Avoid connection to a hot water tap as it can damage the filters.
4. Make sure that the tap pressure is between 0.3 and 2.0 kg/cm² in case of Crystal NXT UV+UF & not exceeding 3.0 kg/cm² in case of RO / Green RO / RO+UV+MTDS. If the input water pressure is more than the upper limit installation of PRV* (Pressure Reducing Valve) is required.
5. Flush filters and membrane thoroughly and independently for 3-5 min to remove fine particles present in the filter. This should be done before the installation of the unit.

Input Water Quality Usage Limitations:

1. If the input water iron content is more than 0.3 mg/ltr., use of iron remover* is recommended as a pre-treatment.
2. If the input water turbidity is more than 10 NTU or comprises colloidal particles, use of a special filter* is required as a pre-filter.
3. Do not install the water purifier if the TDS is more than that prescribed in the technical specifications.

*Available at an extra cost.

HERE'S HOW YOUR AQUAGUARD® CRYSTAL NXT UV+UF WORKS



PURIFICATION PROCESS OF AQUAGUARD® CRYSTAL NXT UV+UF

| Stage | Treatment | Material | Benefits |
|-------|---|--|---|
| 1. | I-Filter™ | Multi-layered Polypropylene roving wound cartridge | Removes fine suspended particles such as dust, dirt, mud and sand from water. |
| 2. | Chemi-Block (With Backwash Purifier Trap Filter™) | Dust Free Bacteriostatic Activated Carbon Block | Reduces excess chlorine, bad odour, colour and organic impurities. It also removes very fine turbidity causing particles. |
| 3. | Ultra Filter | UF Hollow Fibre | Capillary tube type membrane-based technology that imparts crystal clear clarity to drinking water in addition to making the water safe from bacteriological contamination. |
| 4. | Mineral Guard™ | Micro-controller-based Electronic Impulse Producer | Generates electronic impulses which prevent scaling / deposition of Calcium and Magnesium on the Quartz Glass tube of UV reflector chamber, thereby ensuring best UV penetration, through Quartz Glass into water column, and at the same time keeping essential minerals like Calcium and Magnesium intact in water. |
| 5. | UV Chamber | Germinicidal UV Lamp | UV disinfects the water by eliminating waterborne disease-causing bacteria, viruses and protozoa, thereby making it safe to drink. |
| 6. | Active Copper™ Cartridge* | Bacteriostatic Taste Enhancer with Active Copper™ Technology | Active Copper™ Cartridge instantly infuses Copper ions* along with Calcium and Magnesium into the water, enhances the immune system and the taste of the water which provides a perfect blend of healthy water. The activated carbon removes organic impurities and polishes the water, giving it a sparkling look, making it pure and great to taste. *IS 10500: 2012 Drinking Water Specification (Acceptable Limit) |

AQUAGUARD® CRYSTAL NXT UV+UF TECHNICAL SPECIFICATIONS*

| S.No. | Parameters | Specifications |
|-------|---------------------------------|--|
| 1. | Dimensions (WxDxH) in mm | 316x251x462 |
| 2. | Net Weight | 5.3 kg (Approx.) |
| 3. | Operating Voltage Range | 150 V AC to 280 V AC, 50 Hz |
| 4. | Storage Tank Capacity | 7 Litres (Approx.) |
| 5. | Filtration/Purification Modules | I-Filter™ Chemi Block Ultra Filter Mineral Guard™ UV Chamber Active Copper™ Cartridge |
| 6. | Power Rating | 20 Watts |
| 7. | Input Water Pressure** | 0.3 kg/cm ² (min.) - 2.0 kg/cm ² (max.) |
| 8. | Power Supply | External Adapter (AC/DC) 12 V DC, 1.7A |
| 9. | Input Recommended TDS Range | Up to 200 mg/ltr |

The performance data presented in the table is applicable under standard laboratory conditions*. Actual performance may vary depending on the input water quality, water pressure and conditions of filters.

** If the pressure is higher than the maximum specified, use of the Pressure Reducing Valve (PRV) is recommended, if the pressure is lower than the minimum specified then Booster Pump is recommended. Both PRV and Booster Pumps are available with the company at an additional cost.

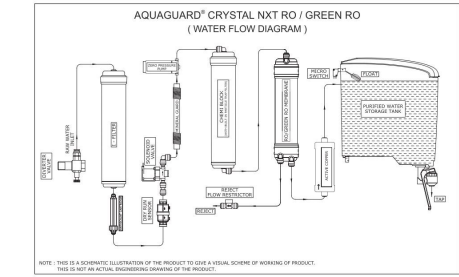
Performance Data Sheet is available with Eureka Forbes Technical Documentation Centre.

*Standard Test Conditions:
Feed Water Quality - TDS: Max. 200 mg/litres, Pressure: 1.0 kg/cm², Turbidity: Max. 1 NTU, Temperature: 25°C, Chlorine: below 0.2 mg/litres, Iron: below 0.3 mg/litres, Life: 6000* Litres.
*Actual performance may vary based on input water conditions - Turbidity & Pressure.

LED INDICATION CHART FOR AQUAGUARD® CRYSTAL NXT UV+UF

| S. NO. | CONDITION | LED INDICATION (UV + UF) | Remarks |
|--------|---------------------|--------------------------|---|
| 1. | Power On Time | Red, Blue, Green | LED will glow as Red, Blue and Green one after the other - one and green each for 10 secs |
| 2. | Hydrosation | Green | LED will glow green for 10 secs |
| 3. | Tank Filling | Blue | LED will blink blue at 0.5 sec rate |
| 4. | Tank Full | Blue | LED will glow blue |
| 5. | UV Lamp On | Red | LED will glow red |
| 6. | UV Error (press) | Red | LED will blink red at 0.5 sec rate |
| 7. | LPS | Green | LED will glow purple when low pressure switch is off |
| 8. | Filter Life Warning | Red | White LED will blink slowly |
| 9. | Filter Life EOL | Blue | White LED will blink fast, unit will stop |

HERE'S HOW YOUR AQUAGUARD® CRYSTAL NXT RO / GREEN RO WORKS



PURIFICATION PROCESS OF AQUAGUARD® CRYSTAL NXT RO / GREEN RO

| Stage | Treatment | Material | Benefits |
|-------|---|--|--|
| 1. | i-Filter™ | Multi-layered Polypropylene housing around cartridge | Removes fine suspended particles such as dirt and sand from water. |
| 2. | Chem-Block (with Built-in Particle Trap Filter)* | Dust Free Bacteriostatic Activated Carbon Block | Reduces excess chlorine, colour and organic impurities. Also adsorbs bad taste and odour from the water. |
| 3. | Mineral Guard™ | Micro-controller based Electronic Impulse Producer | Prevents scaling of dissolved salts like calcium and magnesium, thus enhancing the membrane life and improving water flow. |
| 4. | Membrane Life Enhancer* | Special Anti-scalant Media | Prevents scaling of dissolved salts on the surface of the membrane thereby enhancing the membrane life and performance. |
| 5. | Reverse Osmosis / Green Reverse Osmosis Cartridge | Thin Film Composite (TFC) Reverse Osmosis Membrane | Reduces TDS, hardness, pesticides and heavy metals like arsenic, lead and mercury. Eliminates micro-organisms like bacteria, viruses, protozoa and cysts. |
| 6. | Active Copper™ Cartridge | Bacteriostatic Taste Enhancer with Active Copper™ Technology | Active Copper™ Cartridge instantly infuses Copper ions* along with Calcium and Magnesium into the water, enhances the immune system and the taste of the water which provides a perfect blend of healthy water. The activated carbon removes organic impurities and polishes the water, giving it a sparkling look, making it pure and great to taste. *IS 10500: 2012 Drinking Water Specification (Acceptable Limit) |

*Membrane Life Enhancer is not applicable for Green RO model.

LED INDICATION CHART FOR AQUAGUARD® CRYSTAL NXT RO+UV+MTDS

| SL NO | CONDITION | LED INDICATION RO + UV+MTDS | Remarks |
|-------|---------------------|---|---|
| 1 | Power ON Time | ● ● ● | LED will glow as Red, Blue and Green one after the other for 1 sec and green solid for 5 secs |
| 2 | Purification | ● | LED will glow green for 6 secs |
| 3 | Tank Filling | ● | LED will blink blue at 0.5 sec rate |
| 4 | Tank Full | ● | LED will glow blue |
| 5 | UV Lamp | ● | LED will glow red |
| 6 | SV/Pump (short) | ● | LED will blink red at 0.5 sec rate |
| 7 | DRS | ● | LED will glow purple |
| 8 | Filter Life Warning | ○ | White LED will blink slowly |
| 9 | Filter Life EOL | ○ | White LED will blink fast, unit will cease |

MAINTAINING YOUR AQUAGUARD® CRYSTAL NXT

- Fill the tank and disinfect the storage tank with a disinfection tablet
- Discard the first filling of the water from the storage tank
- Drain the water in the tank if it hasn't been used for over 48 hours
- Ensure that the capillary flow restrictor is checked and replaced (if required) by the authorized service technician, during the mandatory service or in-service call
- Ensure that the replacement of the consumable Cartridges are done, by a trained Eureka Forbes Service Technician, after approximately 6,000 litres of water usage or if choked

| Consumable Cartridges | Average Service Life |
|--------------------------|-----------------------|
| i-Filter™ | 6,000* litres |
| Chem Block | 6,000* litres |
| RO Membrane | 6,000* litres |
| Membrane Life Enhancer* | 6,000* litres |
| Active Copper™ Cartridge | 6,000* litres |
| UV Lamp | 8,000 burning hrs. ** |
| Ultra Filter | 6,000* litres |

Note: Please refer standard test conditions* for filter life.
*Membrane Life Enhancer may get exhausted earlier, depending upon the level of hardness in water. Refill whenever Membrane Life Enhancer gets exhausted. Please check regularly (or) at every mandatory service.
** As per UV lamp manufacturer's specification.

AQUAGUARD® CRYSTAL NXT RO / GREEN RO TECHNICAL SPECIFICATIONS*

| S.No. | Parameters | Specifications |
|-------|-----------------------------|--|
| 1. | Dimensions (WxDxH) in mm | 316x251x462 |
| 2. | Net Weight | 6.09 kg (Approx.) |
| 3. | Operating Voltage Range | 150 V AC to 280 V AC, 50Hz |
| 4. | Storage Tank Capacity | 7 Litres (Approx.) |
| 5. | Purifying Technology | Reverse Osmosis |
| 6. | Filter Cartridges | i-Filter™ Mineral Guard™ Chem Block RO Membrane / Green RO Membrane Membrane Life Enhancer (applicable for RO model) Active Copper™ Cartridge |
| 7. | RO Membrane Rating | TFC Spiral (75GPD) |
| 8. | Power Rating | 35 Watts |
| 9. | Power Supply | External Adapter (AC/DC) 24 V DC, 2.5A |
| 10. | Input Water Pressure** | 0.0 kg/cm² (min.) 3.0 kg/cm² (max.) |
| 11. | Input Recommended TDS Range | Green RO: Upto 500 mg/ltr. & RO: Upto 2000 mg/ltr. |
| 12. | Total Hardness (Max.) | Green RO: 400 mg/ltr. & RO: 600 mg/ltr. |

The performance data presented in the table is applicable under standard laboratory conditions*. Actual performance may vary depending on the input water quality, water pressure and conditions of filters. Technical specifications are subject to change without prior notice.
** If the pressure is higher than the maximum specified, use of the Pressure Reducing Valve (PRV) is recommended, PRV available with the company at an additional cost.
Performance Data Sheet is available with Eureka Forbes Technical Documentation Centre.
*Standard Test Conditions For RO:
Feed Water Quality - TDS: Max. 1000 mg/litres with NaCl, Pressure: 1.0 kg/cm², Turbidity: Max. 1 NTU, Temperature: 25°C, Chlorine: below 0.2 mg/litres, Iron: below 0.3 mg/litres, Pressure on Membrane: 75 psi & Product recovery @ 25%, Life: 6000* Litres.
*Actual performance may vary based on input water conditions - TDS, Hardness, Pressure, Temperature & pH. Standard test conditions are valid for online water supply installation. In suction mode the performance of the product may be lower than the claim.
*Standard Test Conditions For Green RO:
Feed Water Quality - TDS: Max. 200 mg/litres with NaCl, Pressure: 1.0 kg/cm², Turbidity: Max. 1 NTU, Temperature: 25°C, Chlorine: below 0.2 mg/litres, Iron: below 0.3 mg/litres, Pressure on Membrane: 75 psi & Product recovery @ 25%, Life: 6000* Litres.
*Actual performance may vary based on input water conditions - TDS, Hardness, Pressure, Temperature & pH. Standard test conditions are valid for online water supply installation. In suction mode the performance of the product may be lower than the claim.

LED INDICATION CHART FOR AQUAGUARD® CRYSTAL NXT RO / GREEN RO

| SL NO | CONDITION | LED INDICATION RO/GREEN RO | Remarks |
|-------|---------------------|---|---|
| 1 | Power ON Time | ● ● ● | LED will glow as Red, Blue and Green one after the other for 1 sec and green solid for 5 secs |
| 2 | Tank Filling | ● | LED will blink blue at 0.5 sec rate |
| 3 | Tank Full | ● | LED will glow blue |
| 4 | SV/Pump (short) | ● | LED will blink red at 0.5 sec rate |
| 5 | DRS | ● | LED will glow purple |
| 6 | Filter Life Warning | ○ | White LED will blink slowly |
| 7 | Filter Life EOL | ○ | White LED will blink fast, unit will cease |

A QUICK CHECKLIST

| Problems | Checkpoints | Solutions |
|--|---|--|
| Water tastes bad | 1. Is the tank clean? 2. Have you kept the purified water in the tank for too long? 3. Is it time to change the filter? | Clean the storage tank. Dispose off water and clean the tank. Call an authorized Eureka Forbes service technician. |
| Less water has been purified | 1. Is the tap water valve closed? 2. Is the tap water pressure too low? 3. Filters may be clogged or damaged? | Open the tap water valve. If so, the amount of purified water will be reduced. Call an authorized Eureka Forbes service technician. |
| Water doesn't flow into the storage tank | 1. Is there water available in the overhead tank? 2. Is the main water supply tap closed? 3. Not sure what is wrong? | Ensure the overhead tank is filled with water. Ensure the tap is open. Call an authorized Eureka Forbes service technician. |
| Water is leaking | 1. Is water coming out of the top of the purifier? | Close the tap water valve, unplug the power cord and call an authorized Eureka Forbes service technician. |

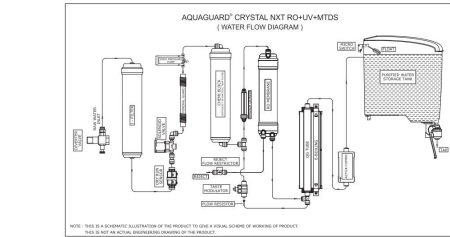
CLEANING AND DISINFECTION OF WATER STORAGE TANK

Note: Storage Tank of this product must be periodically cleaned (at least once in every 30 days) by a disinfectant. Disinfection Tablets may be purchased from the Company Authorized Service Centre. Please follow the disinfection process strictly as per the instructions as provided in this User Manual.

- Switch OFF the water purifier from the main power supply
- Open the top cover and push the tap lever UP, to drain the tank
- Wipe the inside of the tank with a dry, clean soft cloth
- Keep the top cover in place
- Switch the power supply ON
- Let the storage tank get filled & then drop one disinfection tablet* into the tank
- Keep the top cover in place & leave the unit for 30 min.
- After 30 min, open the tap & discard this and the first filling water completely
- Caution:** Do not drink this water
- Now your unit is ready to use
- Please ensure that this disinfection process is carried out by the authorized installation person/service technician during first installation and in every subsequent mandatory servicing of your product

*Available with Eureka Forbes Service Technician.

HERE'S HOW YOUR AQUAGUARD® CRYSTAL NXT RO+UV+MTDS WORKS



PURIFICATION PROCESS OF AQUAGUARD® CRYSTAL NXT RO+UV+MTDS

| Stage | Treatment | Material | Benefits |
|-------|---|--|--|
| 1. | i-Filter™ | Multi-layered Polypropylene moving round cartridge | Removes fine suspended particles such as dirt and sand from water. |
| 2. | Chem-Block (with Built-in Particle Trap Filter)* | Dust Free Bacteriostatic Activated Carbon Block | Reduces excess chlorine, colour and organic impurities. Also adsorbs bad taste and odour from the water. |
| 3. | Mineral Guard™ | Micro-controller based Electronic Impulse Producer | Generates electronic impulses which prevent scaling / deposition of Calcium and Magnesium on the Quartz Glass tube of UV reflector chamber, thereby ensuring best UV penetration, through Quartz Glass into water column and at the same time keeping essential minerals like Calcium and Magnesium intact in water. |
| 4. | Membrane Life Enhancer | Special Anti-scalant Media | Prevents scaling of dissolved salts on the surface of the membrane thereby enhancing the membrane life and performance. |
| 5. | Reverse Osmosis / Green Reverse Osmosis Cartridge | Thin Film Composite (TFC) Reverse Osmosis Membrane | Reduces TDS, hardness, pesticides and heavy metals like arsenic, lead and mercury. Eliminates micro-organisms like bacteria, viruses, protozoa and cysts. |
| 6. | Active Copper™ Cartridge* | Bacteriostatic Taste Enhancer with Active Copper™ Technology | Active Copper™ Cartridge instantly infuses Copper ions* along with Calcium and Magnesium into the water, enhances the immune system and the taste of the water which provides a perfect blend of healthy water. The activated carbon removes organic impurities and polishes the water, giving it a sparkling look, making it pure and great to taste. *IS 10500: 2012 Drinking Water Specification (Acceptable Limit) |
| 7. | UV Chamber | Germicidal UV Lamp | UV disinfects the water by eliminating waterborne disease-causing bacteria, viruses and protozoa, thereby making it safe to drink. |
| 8. | TDS Regulator | Mechanical Systems | Adjusts the TDS of purified water to provide healthy water always. |

IMPORTANT NOTE ON ZERO PRESSURE PUMP (ZPP) AND DRY RUN SENSOR (DRS)

Your Aquaguard® is equipped with a unique pump having both suction and boosting capabilities with specially designed DRS

Now, this enables your Aquaguard® to work in the following operating conditions:

- Normal Input Pressure – Maximum 3 bar
- Low Pressure – Loft Tank
- Zero Pressure
- Suction Capability – Maximum 3 feet

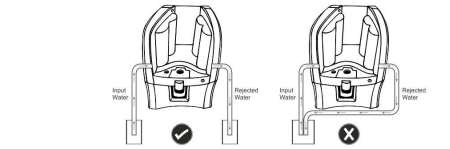
Product functioning with "Normal / Low & Zero Pressure":

- Ensure the availability of input water with minimum flow of 1.5 litres per minute at all time
- In case of no input water supply, the DRS detects and stops the functioning of the product
- As and when the water supply resumes, the DRS detects the availability of water and starts product functioning

Product functioning with "Suction Capability":

- The ZPP in your Aquaguard® also has the capability of suction from a height of 3 feet below the purifier
- Not suitable for suction from underground storage tank, sump, well etc. that are beyond 3 feet
- Whenever the water in the container below is empty, the DRS detects and stops the functioning of the product
- When the water is refilled in the container below, the purifier has to be manually restarted for immediate product functioning
- In case the product is not restarted, the intelligent mechanism in your Aquaguard® will restart and check for availability of water for one minute at an interval of every one hour
- On prolonged usage in suction mode, the performance may gradually decline
- While using suction cum booster option, ensure not to re-circulate / reuse the rejected water to the source container

*Not Applicable on Crystal NXT UV+HF models.



AQUAGUARD® CRYSTAL NXT RO+UV+MTDS TECHNICAL SPECIFICATIONS*

| S.No. | Parameters | Specifications |
|-------|-----------------------------|---|
| 1. | Dimensions (WxDxH) in mm | 316x251x462 |
| 2. | Net Weight | 6.6 kg (Approx.) |
| 3. | Operating Voltage Range | 150 V AC to 280 V AC, 50 Hz |
| 4. | Power Rating | 45 W |
| 5. | RO Membrane Rating | TFC Spiral (75 GPD) |
| 6. | Storage Tank Capacity | 7 Litres (Approx.) |
| 7. | Purifying Technology | Reverse Osmosis |
| 8. | Filter Cartridges | i-Filter™ Mineral Guard™ Chem Block Membrane Life Enhancer Reverse Osmosis Membrane UV Chamber Active Copper™ Cartridge |
| 9. | Zero Pressure Pump | 24 V DC |
| 10. | Power Supply | External Adapter (AC/DC) 24 V DC, 2.5A |
| 11. | Input Water Pressure** | 0.0 kg/cm² (min.) - 3.0 kg/cm² (max.) |
| 12. | Input Recommended TDS Range | Upto 2000 mg/ltr |
| 13. | Hardness | 600 mg/litres (max.) |

The performance data presented in the table is applicable under standard laboratory conditions*. Actual performance may vary depending on the input water quality, water pressure and conditions of filters. Technical specifications are subject to change without prior notice.
** If the pressure is higher than the maximum specified, use of the Pressure Reducing Valve (PRV) is recommended, PRV is available with the company at an additional cost.
Performance Data Sheet is available with Eureka Forbes Technical Documentation Centre.

*Standard Test Conditions For RO+UV+MTDS:
Feed Water Quality - TDS: Max. 1000 mg/litres with NaCl, Pressure: 1.0 kg/cm², Turbidity: Max. 1 NTU, Temperature: 25°C, Chlorine: below 0.2 mg/litres, Iron: below 0.3 mg/litres, Pressure on Membrane: 75 psi & Product recovery @ 25%, Life: 6000* Litres.
*Actual performance may vary based on input water conditions - TDS, Hardness, Pressure, Temperature & pH. Standard test conditions are valid for online water supply installation. In suction mode the performance of the product may be lower than the claim.

WARRANTY TERMS AND CONDITIONS

The goods are warranted against defects arising from faulty designs, workmanship and materials 12 months from the date of installation or 15 months from the date of sale, whichever is earlier, subject to the following conditions:
1. The Customer will notify the Company, in writing, promptly of any defects noticed and give the Company or its authorized agent adequate opportunity to inspect, test and remedy them and that the Customer will deposit the goods, if so required by the Company, with the Company's Official/Service Centre along with the original invoice, in the city where they are sold.
2. The Inspection and Test Report of the Company's Official Service Centre will be final and binding under the Warranty for determining defects, repairs/alterations required or carried out or certifying work of the goods thereon.
3. Aquaguard® may require initial setting, post-installation, depending on varying water conditions and power supply. In case of any service requirement, post-installation, please contact the Company's Service Centre.
4. The Company or its authorized agent will be entitled to retain any defective part replaced under the Warranty.
5. Notwithstanding anything to the contrary contained or implied by this Warranty:
a. The Company's liability under this Warranty shall be limited to the first sale of the goods by the Company to the Customer and will not apply or extend to any secondary sale of goods by the Customer.
b. The Company's liability under this Warranty shall be limited only to defects in the goods which occur under the conditions of normal operation of the goods and their proper and prescribed use. The Warranty does not cover or extend to defects which are determined by the Company or its authorized agents as occurring or resulting from or attributable to negligence, abuse, misuse, faulty care, operation or maintenance or repairs, alterations to the goods or any part thereof by others or the use of the goods on electrical supply for which they are not designed, or damage caused by lightning or other electrical disturbances or interruptions.
c. The Company's liability under this Warranty shall remain valid only if the goods are duly installed by the Company or its authorized agent at the location specified in the invoice and such installation is undertaken by the Company or its authorized agent or franchisee.

- Consumables such as Pre-filter, Chemi-Block, i-Filter™ / Sediment / Ultra Filter, Membrane Life Enhancer and Active Copper™ Cartridge which are subject to normal wear and tear in the course of use are not covered under this Warranty.
- Reverse Osmosis Membrane warranty is for a period of 1 year (or 6000 litres whichever is earlier) from the date of installation, on the condition that the input water is as per the standard test condition* mentioned in this user manual. If the RO Membrane gets clogged within warranty period, it will be cleaned/ repaired/ replaced free of charge as deemed fit by the company authorized service person/ centre after inspection.

General
For purpose of this Warranty, the following expressions shall have the following meanings respectively:
1. The Goods' shall mean the goods described in the Order Form.
2. The Customer' shall mean the original purchaser of the Goods from the Company.
3. The Company' shall mean EUREKA FORBES LIMITED.
4. General Terms and Conditions' shall mean the terms and conditions agreed upon by the Customer and the Company printed on the Order Form.
5. Invoice' shall mean the invoice issued by the Company to the Customer describing the goods and indicating, inter alia, the total purchase price thereof and name of the Customer.
6. User Guide' shall mean the instructions for installation, use and maintenance contained in the leaflet supplied by the Company.

Post-warranty
1. The Customer may be offered a yearly Service Contract at the prevailing Company rates and terms.

- In case the Customer does not wish to enter the Service Contract, he has the option of calling the Company's Service Centre and having his Aquaguard® serviced on an actual basis i.e. by paying the Labour cost and Spares needed to attend to that Service/Complaint Call at the prevailing Company rates. Such service will be rendered by the Company in townships where the Company has its Service Centres, or during such servicing it is necessary for the Company to replace or repair defective components or parts, the Customer shall be required to pay for the same as per the Company's prevailing price list.

*Conditions apply.