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Bluetooth connection and troubleshooting for audio products

Applicable Products and Categories of This Article □



This page introduces Frequently Asked Questions about the Bluetooth for audio products.



Technology Overview

- [What is Bluetooth wireless technology?](#)
- [Which Bluetooth profiles are supported?](#)



Pairing/Connection

- [Basic information of Bluetooth pairing and Bluetooth connection.](#)
- [How to pair Bluetooth device to a laptop / desktop.](#)
- [How to pair Bluetooth headphones with another device.](#)
- [How to pair Bluetooth speakers with another device.](#)
- [How to pair and connect Walkman with Bluetooth device](#)
- [What is the passcode, or password, for pairing with another Bluetooth device?](#)
- [What is the maximum number of Bluetooth wireless devices that can be paired?](#)
- [Is it necessary to pair with each connection?](#)



Troubleshooting

- [Tips to help with Bluetooth connection issues](#)





NFC

- [What is NFC?](#)
- [What is an NFC compatible smartphone?](#)
- [What is One-touch function?](#)
- [Compatible devices with one-touch listening](#)
- [How to listen to music from a mobile device through an NFC-capable device using one-touch connection.](#)



Video Tutorials

- [Bluetooth Series | How to pair your device](#)
- [Bluetooth Series | How to pair with NFC](#)
- [Bluetooth Series | How to connect to a Windows or Mac](#)
- [Bluetooth Series | Essential troubleshooting tips](#)

Was this information helpful?

Yes

No

Related Articles

I can't pair the Bluetooth headphones or speaker to a computer, or there is no sound even though Bluetooth pairing was successful.

I can't find the Bluetooth driver for my audio product



[How to pair your Bluetooth headphones with another device](#)

[Can I use Bluetooth headphones, speakers, and sound bars with Android TV™?](#)



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