

### Please read and keep all safety and use instructions.

## **Important Safety Instructions**

- 1. Read these instructions.
- 2. Keep these instructions.
- 3. Heed all warnings.
- 4. Follow all instructions.
- 5. Do not use this apparatus near water.
- 6. Clean only with a dry cloth.
- 7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- 8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- 9. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- 10. Only use attachments/accessories specified by the manufacturer.
- 11. Unplug this apparatus during lightning storms or when unused for long periods of time.
- 12. Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

#### WARNINGS/CAUTIONS



This symbol on the product means there is uninsulated, dangerous voltage within the product enclosure that may present a risk of electrical shock.



This symbol on the product means there are important operating and maintenance instructions in this guide.



This product contains a tempered glass surface. Use caution to avoid impact. In the event of breakage, use care in handling broken glass.



This product contains magnetic material. Consult your physician on whether this might affect your implantable medical device.

- To reduce the risk of fire or electrical shock, do NOT expose this product to rain, liquids or moisture.
- Do NOT expose this product to dripping or splashing, and do not place objects filled with liquids, such as vases, on or near the product.
- Keep the product away from fire and heat sources. Do NOT place naked flame sources, such as lighted candles, on or near the product.
- Do NOT make unauthorized alterations to this product.
- Do NOT use a power inverter with this product.
- Do NOT use in vehicles or boats.
- The speaker wire and interconnect cables included with this system are not approved for in-wall installation. Please check your local building codes for the correct type of wire and cable required for in-wall installation.
- Where the mains plug or an appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.



仅适用于 2000m 以下地区安全使用 Use at altitude less than 2000 meters only.

- Due to ventilation requirements, Bose does not recommend placing the product in a confined space such as in a wall cavity or in an enclosed cabinet.
- The product label is located on the bottom of the product.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no quarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by Bose Corporation could void the user's authority to operate this equipment.

This device complies with part 15 of the FCC Rules and with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device complies with FCC and Industry Canada radiation exposure limits set forth for general population.

This equipment should be installed and operated with a minimum distance of 20 cm between radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This device for operation in the 5150 - 5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

Receiver Category = 2

#### CAN ICES-3 (B)/NMB-3(B)

## Management Regulation for Low-power Radio-frequency Devices Article XII

According to "Management Regulation for Low-power Radio-frequency Devices" without permission granted by the NCC, any company, enterprise, or user is not allowed to change frequency, enhance transmitting power or alter original characteristic as well as performance to an approved low power radio-frequency devices.

#### Article XIV

The low power radio-frequency devices shall not influence aircraft security and interfere legal communications; If found, the user shall cease operating immediately until no interference is achieved. The said legal communications means radio communications operated in compliance with the Telecommunications Act.

The low power radio-frequency devices must be susceptible with the interference from legal communications or ISM radio wave radiated devices.



**C** Sose Corporation hereby declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU and all other applicable EU directive requirements. The complete declaration of conformity can be found at: www.Bose.com/compliance

The product, in accordance with the Ecodesign Requirements for Energy Related Products Directive 2009/125/EC, is in compliance with the following norm(s) or document(s): Regulation (EC) No. 1275/2008, as amended by Regulation (EU) No. 801/2013.

Danish d Danish Chala Information	Power Modes		
Required Power State Information	Standby	Networked Standby	
Power consumption in specified power mode, at 230V/50Hz input	≤ 0.5 W	Bose Wireless ≤ 2.0 W	
Time after which equipment is automatically switched into mode	≤ 2 hours	≤ 20 minutes	
Power consumption in networked standby if all wired network ports are connected and all wireless network ports are activated, at 230V/50Hz input	N/A	≤ 2.0 W	
Network port deactivation/activation procedures. Deactivating all networks will enable standby mode.	Per Annex II 3(a) of Regulation 801/2013 ("Lot 26" amendment of 1275/2008), the requirement to deactivate a wireless port "does not apply to products which rely on a single wireless network connection for intended use and h no wired network connection."		

#### For Europe:

#### Frequency band of operation 2400 to 2483.5 MHz:

• Wi-Fi: Maximum transmit power less than 20 dBm EIRP.

#### Frequency bands of operation 5150 to 5350 MHz and 5470 to 5725 MHz:

• WiFi: Maximum transmit power less than 20dBm EIRP.

This device is restricted to indoor use when operating in the 5150 to 5350 MHz frequency range in all EU Member States listed in the table.

				<u>E</u>					
BE	DK	IE	UK	FR	CY	SK	HU	AT	SE
BG	DE	PT	EL	HR	LV	LT	MT	PL	
CZ	EE	FI	ES	IT	RO	LU	NL	SI	



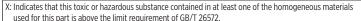
This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.

#### China Restriction of Hazardous Substances Table

Names and Contents of Toxic or Hazardous Substances or Elements						
	Toxic or Hazardous Substances and Elements					
Part Name	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent (CR(VI))	Polybrominated Biphenyl (PBB)	Polybrominated diphenylether (PBDE)
PCBs	Х	0	0	0	0	0
Metal Parts	Х	0	0	0	0	0
Plastic Parts	0	0	0	0	0	0
Speakers	Х	0	0	0	0	0
Cables	Х	0	0	0	0	0

This table is prepared in accordance with the provisions of SJ/T 11364.

O: Indicates that this toxic or hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement of GB/T 26572.





#### Taiwan Restriction of Hazardous Substances Table

Equipment name: Bass Module, Type designation: 419357, 419356						
		Restricted substances and its chemical symbols				
Unit						Polybrominated diphenyl ethers (PBDE)
PCBs	-	0	0	0	0	0
Metal Parts	-	0	0	0	0	0
Plastic Parts	0	0	0	0	0	0
Speakers	-	0	0	0	0	0
Cables	-	0	0	0	0	0

Note 1: "o" indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.

**Note 2:** The "-" indicates that the restricted substance corresponds to the exemption.

Date of Manufacture: The eighth digit in the serial number indicates the year of manufacture; "8" is 2008 or 2018. China Importer: Bose Electronics (Shanghai) Company Limited, Part C, Plan 9, No. 353 North Riving Road, China

(Shanghai) Pilot Free Trade Zone

**EU Importer**: Bose Products B.V., Gorslaan 60, 1441 RG Purmerend, The Netherlands

Taiwan Importer: Bose Taiwan Branch, 9F-A1, No.10, Section 3, Minsheng East Road, Taipei City 104, Taiwan

Phone Number: +886-2-2514 7676

Mexico Importer: Bose de México, S. de R.L. de C.V., Paseo de las Palmas 405-204, Lomas de Chapultepec, 11000

México, D.F. Phone Number: +5255 (5202) 3545

Input Rating: 100-240V 50/60 Hz, 180W

Android, Google Play, and the Google Play logo are trademarks of Google LLC.

The Bluetooth\* word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Bose Corporation is under license.

The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI logo are trademarks or registered trademarks of HDMI Licensing LLC in the United States and other countries.

Apple and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc.

ADAPTIQ. Bose. Bose Bass Module, Bose Music, the Bose Music logo, Bose Soundbar, Bose Surround Speakers. Lifestyle, SoundTouch, the wireless note design, UNIFY, and Virtually Invisible are registered trademarks of Bose Corporation in the U.S. and other countries.

Bose Corporation Headquarters: 1-877-230-5639

©2018 Bose Corporation. No part of this work may be reproduced, modified, distributed or otherwise used without prior written permission.

# WHAT'S IN THE CARTON

Contents	10
BASS MODULE PLACEMENT	
Recommendations	11
Placing a second bass module	12
POWER	
Connect the bass module to power	13
CONNECT TO A SOUNDBAR	
Choose your connection method	14
Connect using the Bose music app	15
New to the Bose Music app?	15
Connect using the SoundTouch 300 remote	16
Check for sound	16
Connect a second bass module (optional)	17
Compatible bass modules	17
Connect to a Bose Soundbar 500, Bose Soundbar 700 or SoundTouch 300 soundbar	17
Connect to a Lifestyle 650/600 home entertainment system	17
ADAPTIQ AUDIO CALIBRATION	
Choose your audio calibration method	18
Run ADAPTiQ audio calibration using the Bose music app	19
Initial setup	19
Use the Settings menu	19
Pun ADAPTiQ audio calibration using the SoundTouch 300 remote	20

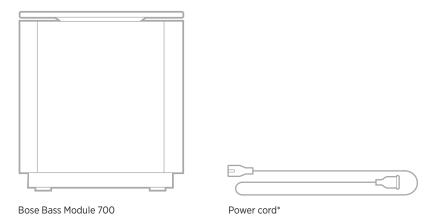
## ———— CONTENTS ————

## **BASS SETTING**

Choose your bass adjustment method	22
Adjust the bass using the Bose Music app	23
Adjust the bass using the SoundTouch 300 remote	23
Reset the bass	24
BASS MODULE STATUS	
	25
Status light	25
CARE AND MAINTENANCE	
Clean the bass module	26
Replacement parts and accessories	26
Limited warranty	26
TROUBLESHOOTING	
Try these solutions first	
Other solutions	27
Unable to complete ADAPTiQ audio calibration with your SoundTouch 300 soundbar	29
Connect using an audio cable	30

## **CONTENTS**

Confirm that the following parts are included:



<sup>\*</sup>May ship with multiple power cords. Use the power cord for your region.

**NOTE:** If any part of the product is damaged or if the glass on the bass module is broken, do NOT use it. Contact your authorized Bose dealer or Bose customer service.

Visit: worldwide.Bose.com/Support/BASS700

#### RECOMMENDATIONS

For best performance, follow these recommendations when placing the bass module:

Do NOT place any objects on top of the bass module.

To avoid wireless interference, keep other wireless equipment 1 - 3 ft. (0.3 -0.9 m) away from the bass module. Place the bass module outside and away from metal cabinets, other audio/video components and direct heat sources.

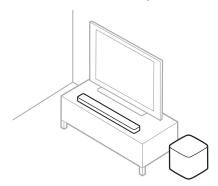
Place the bass module on a stable and level surface. Vibration can cause the bass module to move, particularly on smooth surfaces like marble, glass or highly polished wood.

Place the bass module along the same wall as your TV, or along any other wall in the front third of the room.

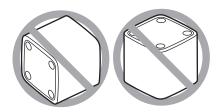
Keep the front side of the bass module (the side opposite the POWER connector) at least 3 in. (7.6 cm) from any other surface. Blocking the port on the bottom of this side may affect acoustic performance.

For more bass, place the bass module closer to walls and corners. For less bass. place the bass module further from walls and corners.

Make sure there is an AC (mains) outlet nearby.



**CAUTION:** Do NOT place the bass module on its top or sides when in use.

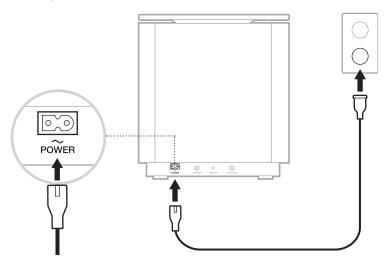


# Placing a second bass module

Try placing each bass module in multiple locations to see what sounds best for your listening area. After placing a module in a new location, run ADAPTiQ audio calibration (see page 18). For more bass, place the modules closer to each other or closer to walls and corners.

# **CONNECT THE BASS MODULE TO POWER**

1. Connect the power cord to the POWER connector on the bass module.



2. Plug the other end of the power cord into an AC (mains) power outlet.

# **CHOOSE YOUR CONNECTION METHOD**

The way you connect the bass module depends on your soundbar. Choose your connection method from the table below.

SOUNDBAR	CONNECTION METHOD
Bose Soundbar 500 or Bose Soundbar 700	Connect using the Bose Music app (see page 15). <b>NOTE:</b> If you can't access or have trouble connecting using the Bose Music app, see "Troubleshooting" on page 27.
SoundTouch 300 soundbar	Connect using your soundbar's remote (see page 16).

## CONNECT USING THE BOSE MUSIC APP

- 1. In the Bose Music app, from the **My Bose** screen, select your soundbar.
- 2. Tap the soundbar image in the bottom-right corner of the screen.
- Tap Settings > Accessory Speakers > Add Bose Accessory Speakers.
   Follow the app instructions.

## New to the Bose Music app?

1. On your mobile device, download the Bose Music app.





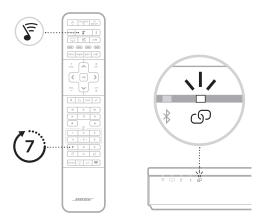


2. Follow the app instructions.

**NOTE:** For support information related to the Bose Music app, visit: global.Bose.com/Support

## **CONNECT USING THE SOUNDTOUCH 300 REMOTE**

- 1. On the SoundTouch 300 remote, press the SoundTouch button  $\Im$ .
- 2. Press and hold 7 until the connectivity light © on the soundbar blinks white.



Once connected, you hear a tone. The light on the back of the bass module and  $\circ$ 0 on the soundbar glow white.

**NOTES:** Connecting may take several minutes.

If the bass module doesn't connect to the soundbar, see "Troubleshooting" on page 27.

#### Check for sound

**NOTE:** To avoid hearing distorted audio, turn off your TV speakers. Refer to your TV owner's guide for more information.

- 1. Power on your TV.
- 2. If you are using a cable/satellite box or other secondary source:
  - a. Power on this source.
  - b. If this source is connected to your TV, select the appropriate TV input.
- 3. Power on the soundbar.

You hear sound coming from the bass module.

**NOTE:** If you do not hear sound from the bass module, see "Troubleshooting" on page 27.

## **CONNECT A SECOND BASS MODULE (OPTIONAL)**

Connecting a second bass module may produce more consistent or powerful bass throughout your listening area.

#### NOTES:

For instructions on placing a second bass module, see page 12.

If your current bass module is connected to your soundbar or system with a 3.5 mm audio cable (see page 30), you can't connect a second bass module.

## Compatible bass modules

You can connect a Bose Bass Module 700 or an Acoustimass 300 bass module as a second bass module.

# Connect to a Bose Soundbar 500, Bose Soundbar 700 or SoundTouch 300 soundbar

Choose the connection method that's appropriate for your soundbar (see page 14).

## Connect to a Lifestyle 650/600 home entertainment system

- 1. On the Lifestyle 650/600 remote, press SETUP.
- From the UNIFY menu, select Speaker Management, then select Setup Second Bass Module.
- 3. Follow the on-screen instructions to connect your second bass module.

After setting up the bass module and connecting with the soundbar, run ADAPTIQ audio calibration for best acoustic performance. ADAPTIQ audio calibration customizes the sound of the system to the acoustics of your listening area by taking five audio measurements. To run an audio calibration, you need 10 minutes when the room is quiet.

During ADAPTiQ audio calibration, a microphone on the top of the ADAPTiQ headset (provided with the soundbar) measures the sound characteristics of your room to determine optimal sound quality.

If you no longer have the ADAPTiQ headset, contact Bose customer service for a replacement.

#### **CHOOSE YOUR AUDIO CALIBRATION METHOD**

The way you run ADAPTiQ audio calibration depends on your soundbar. Choose your audio calibration method from the table below.

SOUNDBAR	AUDIO CALIBRATION METHOD
Bose Soundbar 500 or Bose Soundbar 700	Run ADAPTiQ audio calibration using the Bose Music app (see page 19).
SoundTouch 300 soundbar	Run ADAPTiQ audio calibration using the soundbar's remote (see page 20).

# RUN ADAPTIQ AUDIO CALIBRATION USING THE BOSE MUSIC APP

## **Initial setup**

After you connect the bass module to your soundbar, the Bose Music app prompts you to run ADAPTiQ audio calibration. Follow the app instructions.

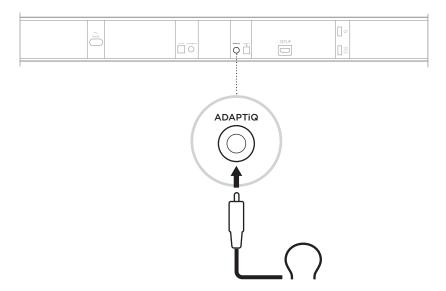
## Use the Settings menu

If you later connect the optional Bose Surround Speakers or Virtually Invisible 300 surround speakers, move the bass module or move any furniture, run ADAPTiQ audio calibration to ensure optimal sound quality.

- 1. In the Bose Music app, from the **My Bose** screen, tap your soundbar.
- 2. Tap the soundbar image on the bottom-right corner of the screen.
- 3. Tap Settings > ADAPTiQ > Run Again.

# RUN ADAPTIQ AUDIO CALIBRATION USING THE SOUNDTOUCH 300 REMOTE

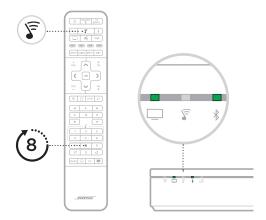
 Insert the ADAPTiQ headset cable into the ADAPTiQ connector on the back of the SoundTouch 300 soundbar.



2. Put on the ADAPTiQ headset.

- 3. On the remote, press the SoundTouch button  $\mathcal{F}$ .
- 4. Press and hold 8 until the TV light □ and the *Bluetooth* light \$ on the soundbar glow green.

ADAPTIQ audio calibration begins.



NOTE: If you don't hear your language, press ∧ and ∨ on the navigation pad to cycle through languages. To reset the language, press and hold 8 for 10 seconds.

- 5. Follow the voice prompts until the ADAPTiQ process is complete.
  - If you hear an error message and are unable to complete ADAPTiQ audio calibration, see page 29.
- 6. Unplug the ADAPTiQ headset from the soundbar and store it in a safe place.
  - **TIP:** If you later connect the optional Bose Surround Speakers or Virtually Invisible 300 surround speakers, move the bass module or move any furniture, run ADAPTIQ audio calibration again to ensure optimal sound quality.

# **CHOOSE YOUR BASS ADJUSTMENT METHOD**

The way you adjust the bass depends on your soundbar. Choose your bass adjustment method from the table below.

SOUNDBAR	BASS ADJUSTMENT METHOD
Bose Soundbar 500 or Bose Soundbar 700	Adjust the bass using the Bose Music app (see page 23).
	Adjust the bass using the SoundTouch 300 remote (see page 23).
SoundTouch 300 soundbar	<b>NOTE:</b> For optimal sound quality for dialogue-only programs, such as news and talk shows, enable dialogue mode. For more information, refer to the SoundTouch 300 owner's guide.
	Visit: <u>global.Bose.com/Support/ST300</u>

## ADJUST THE BASS USING THE BOSE MUSIC APP

- 1. In the Bose Music app, from the **My Bose** screen, select your soundbar.
- 2. Tap the soundbar image in the bottom-right corner of the screen.
- 3. Tap **Adjustments** to adjust the bass.

# ADJUST THE BASS USING THE SOUNDTOUCH 300 REMOTE

1. On the SoundTouch 300 remote, press BASS.



The lights on the soundbar glow according to the current bass setting.

BASS SETTING	LIGHT ACTIVITY
+4	
+3	
+2	
+1	
0 (default)	
-1	
-2	
-3	
-4	

2. Adjust the bass by doing one of the following:

Press the Volume up button  $_{VOL}^{+}$  to increase the bass.

Press the Volume down button  $\sqrt{o}$ L to decrease the bass.

3. Press BASS.

The soundbar saves your settings.

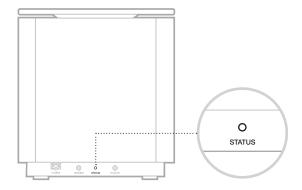
## Reset the bass

On the remote, press and hold  ${\tt BASS}$  until the SoundTouch light  ${\mathfrak F}$  on the soundbar blinks twice.

The bass setting resets to original factory settings.

# **STATUS LIGHT**

The light on the back of the module shows system status.



LIGHT ACTIVITY	SYSTEM STATE
Solid white	Connected to soundbar
Blinking white	Downloading a software update
Solid amber (dim)	Disconnected from the soundbar
Blinking amber	Ready to connect to the soundbar
Off	Power-saving mode
Blinking red	Error - contact Bose customer service

#### **CLEAN THE BASS MODULE**

Clean the exterior of the bass module with a soft, dry cloth.

#### **CAUTIONS:**

Do NOT allow liquids to spill onto the bass module or into any openings.

Do NOT use any sprays near the bass module.

Do NOT use any solvents, chemicals or cleaning solutions containing alcohol, ammonia or abrasives.

Do NOT allow objects to drop into any openings.

#### REPLACEMENT PARTS AND ACCESSORIES

Replacement parts and accessories can be ordered through Bose customer service

Visit: worldwide.Bose.com/Support/BASS700

#### LIMITED WARRANTY

Your bass module is covered by a limited warranty. Visit our website at global.Bose.com/warranty for details of the limited warranty.

To register your product, visit <u>global.Bose.com/register</u> for instructions. Failure to register will not affect your limited warranty rights.

## TRY THESE SOLUTIONS FIRST

If you experience problems with the bass module:

Unplug the power cords for the bass module and soundbar, wait 30 seconds and plug them firmly into a live AC (mains) outlet.

Secure all cables.

Check the bass module status (see page 25).

Move the bass module and soundbar away from possible interference (wireless routers, cordless phones, televisions, microwaves, etc.).

Move the bass module within the recommended range of your wireless router or mobile device for proper operation.

Place the bass module according to the placement guidelines (see page 11).

#### OTHER SOLUTIONS

If you could not resolve your issue, see the table below to identify symptoms and solutions to common problems. If you are unable to resolve your issue, contact Bose customer service.

Visit: worldwide.Bose.com/Support/BASS700

SYMPTOM	SOLUTION	
Bose Music app doesn't work on mobile device	Make sure the Bose Music app is compatible with your device.  Visit: global.Bose.com/Support	
Bass module doesn't connect to the soundbar	Confirm that the status light is blinking amber, indicating that the bass module is ready to connect (see page 25).  Repeat the connection process (page 14).  Unplug the power cords for the bass module and soundbar, wait 30 seconds and plug them firmly into a live AC (mains) outlet.  Connect the bass module to the soundbar using a 3.5 mm audio cable (see page 30).  NOTE: If you don't have a 3.5 mm audio cable (commonly used for headphones and mobile devices), contact Bose customer service to obtain this part. You can also purchase this part at your local electronics store.	

SYMPTOM	SOLUTION		
Intermittent or no audio	Unmute the system.		
	Increase the volume.		
	Confirm that the soundbar is playing audio. If not, refer to your soundbar owner's guide for troubleshooting. Visit:		
	Bose Soundbar 500: worldwide.Bose.com/Support/SB500		
	Bose Soundbar 700: worldwide.Bose.com/Support/SB700		
	SoundTouch 300 soundbar: global.Bose.com/Support/ST300		
	Confirm that the system status light is glowing solid white, indicating that the bass module is connected to the soundbar (see page 25).		
	Test different sources (if available).		
	Make sure that you're playing audio that has bass frequencies, such as music or movies.		
	Repeat the connection process (see page 14).		
	Place the bass module according to the placement guidelines (see page 11).		
Poor or distorted sound from bass module	Test different sources (if available).		
	Place the bass module according to the placement guidelines (see page 11).		
	Remove all protective films from the bass module.		
	Run ADAPTiQ audio calibration (see page 18).		
	<b>NOTE:</b> If you no longer have the ADAPTiQ headset (provided with your soundbar), contact Bose customer service for a replacement.		
Bass is too heavy or low	Adjust the bass (see page 22).		
	Run ADAPTiQ audio calibration (see page 18).		
	<b>NOTE:</b> If you no longer have the ADAPTiQ headset (provided with your soundbar), contact Bose customer service for a replacement.		
	Place the bass module according to the placement guidelines (see page 11).		

# UNABLE TO COMPLETE ADAPTIQ AUDIO CALIBRATION WITH YOUR SOUNDTOUCH 300 SOUNDBAR

If you can't complete ADAPTiQ audio calibration with your SoundTouch 300 soundbar, listen to the voice prompts for the following error messages:

ERROR MESSAGE	PROBLEM	WHAT TO DO
1	The microphone on the ADAPTiQ headset can't detect sound.	Secure all cables.
		Disconnect the ADAPTiQ headset cable and reconnect it firmly into the soundbar's ADAPTiQ connector.
		Ensure the microphone opening on the top of the ADAPTiQ headset is not blocked.
		Your ADAPTiQ headset may be damaged. Call Bose customer service for replacement parts.
2	The room is too loud.	Re-run ADAPTiQ audio calibration when the room is quiet.
3	The ADAPTiQ headset is too close to the speakers.	Move the ADAPTIQ headset farther away from the speakers.
4	The listening locations are too similar.	Move 1 – 2 ft. (0.3 – 0.6 m) away from your previous listening location.
5	The ADAPTiQ headset cannot take measurements due to movement.	Hold your head still.

After correcting your problem, you must re-run ADAPTiQ audio calibration (see page 18).

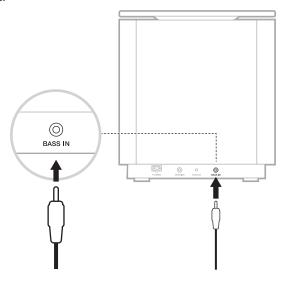
If you hear a different error message, contact Bose customer service for further instructions.

## **CONNECT USING AN AUDIO CABLE**

You can also connect the module to the soundbar using a 3.5 mm audio cable (not provided).

If you don't have a 3.5 mm audio cable (commonly used for headphones and mobile devices), contact Bose customer service to receive this part. You can also purchase this part at your local electronics store.

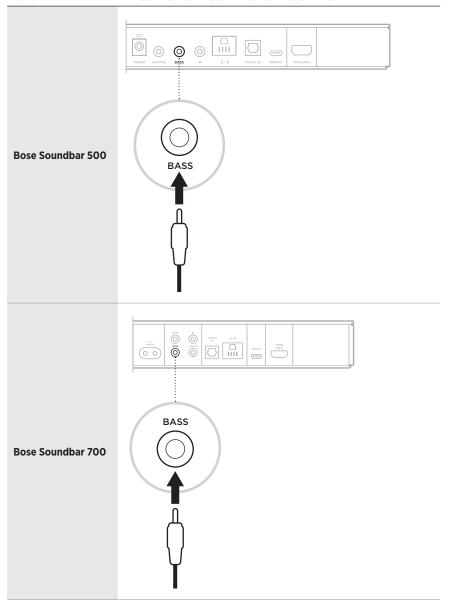
 Connect one end of a 3.5 mm audio cable to the BASS IN connector on the bass module.



2. Connect the other end of the cable to the bass module connector on the back of the soundbar (see page 31).

#### SOUNDBAR

#### **BASS MODULE CONNECTOR LOCATION**



### SOUNDBAR

# BASS MODULE CONNECTOR LOCATION

